



| | |
|------------------------------|---|
| Expenditures and Collections | Dépenses et les collections |
| Emerging Services | Les services en émergence |
| Use, Facilities and Services | L'utilisation, installations, et services |

2005–2006 Statistics / Statistiques

2005–2006 Salaries / Salaires

August / août 2006

**Canadian Association of Research Libraries
Association des bibliothèques de recherche du Canada**
Room / Pièce 239, Pavillon Morisset Hall
65 University Private
Ottawa, ON K1N 9A5
www.carl-abrc.ca

Tel. / Tél. 613.562.5385 Fax / Téléc. 613.562.5195 E-mail / Courriel carladm@uottawa.ca

Every effort has been made to ensure that the information in this publication is accurate. Nevertheless, limitations exist as regards the reported data. Definitions, collection and reporting methods may vary amongst institutions. Conclusions and comparisons should be made only in conjunction with other assessment methods and with due regard to different organizational structures, goals, priorities and practices.

Nous avons fait tous les efforts nécessaires pour assurer l'exactitude des renseignements dans cette publication. Il existe toutefois des limites en ce qui concerne les données déclarées. Les définitions, ainsi que les méthodes de collecte et de déclaration peuvent varier selon les établissements. Pour tirer des conclusions et faire des comparaisons, il faut absolument avoir recours aussi à d'autres méthodes d'évaluation et tenir compte du fait qu'il y a des différences entre les structures, les buts, les priorités et les pratiques des établissements.

Foreword

I am pleased to present this latest issue of the CARL annual *Statistics* and to have the opportunity to thank those responsible for their respective contributions to the publication.

Firstly, my thanks to all CARL members for submitting their data promptly.

The CARL office undertakes the planning, implementation and coordination of this annual work under the direction and tireless enthusiasm of Katherine McColgan. This year Alan Gale, Evaluation & Analysis, University of Guelph, undertook the verification and correction of statistical anomalies. Alan's work is much appreciated, as is the support of the University of Guelph.

Special thanks are owing to M. Gilbert Caron, Chief Administrative Officer, Library Network, University of Ottawa, for the compilation of the Tables and Charts.

Finally, my thanks to Dr. David Holmes, (former Director of Institutional Research and Planning), Carleton University, for writing the annual *Commentary*.

I hope that the reader will find the CARL annual *Statistics* an interesting and valuable compilation.

Sylvie Belzile,
Chair, CARL Committee on Effectiveness Measures
and Statistics
September 2006

Préface

Je suis heureuse de présenter cette dernière édition des *Statistiques de l'ABRC* et d'avoir l'occasion de remercier toutes les personnes qui ont participé à sa publication.

D'abord je tiens à remercier tous les membres de l'ABRC d'avoir soumis leurs données promptement.

Le secrétariat de l'ABRC planifie, réalise et coordonne ce travail annuel sous la direction et l'enthousiasme soutenu de madame Katherine McColgan. Cette année monsieur Alan Gale, Evaluation & Analysis, Université de Guelph s'est chargé de la vérification et de la correction des anomalies statistiques. Le travail d'Alan est très apprécié, ainsi que le soutien de l'Université de Guelph.

Monsieur Gilbert Caron, directeur administratif, Université d'Ottawa, mérite un remerciement tout spécial pour la réalisation des tableaux et graphiques.

Enfin j'aimerais remercier monsieur David Holmes (auparavant Director of Institutional Research and Planning), Université Carleton, d'avoir rédigé le *Commentaire* annuel.

J'espère que le lecteur trouvera que cette édition des *Statistiques de l'ABRC* est une compilation intéressante et précieuse.

Sylvie Belzile, présidente
Comité sur l'évaluation de performance et les statistiques de l'ABRC
septembre 2006

Table of Contents / Table des matières

| | |
|--|------------------|
| <u>CARL Statistics 2005–2006 — Trends and Observations</u> | <u>1</u> |
| Introduction | 1 |
| Collections and Access | 2 |
| Services | 3 |
| Personnel | 5 |
| Summary | 6 |
| <u>Statistiques de l'ABRC 2005–2006 — Tendances et observations</u> | <u>7</u> |
| Introduction | 7 |
| Collections et accès | 8 |
| Services | 10 |
| Personnel | 11 |
| Résumé | 13 |
| <u>SECTION A: Expenditures and Collection Size 2005–2006</u> | <u>15</u> |
| Table I - Library collections | 16 |
| Table II - Library collections other formats | 18 |
| Table III – Monograph collections | 20 |
| Table IV - Serials collections | 21 |
| Table V - Library materials expenditures | 23 |
| Table VI - Salary and other operating expenditures | 25 |
| Table VII - Summary of library expenditures | 27 |
| Table VIII - Summary of library personnel | 28 |
| Table XI - Summary expenditures staffing and collections | 29 |
| Expenditures Establishment and Collections Size Questionnaire | 30 |
| Expenditures Establishment and Collections Size Questionnaire | 30 |
| Endnotes to Expenditures, Establishment and Collection Size questionnaire | 32 |
| <u>SECTION B: Emerging Services 2005–2006</u> | <u>35</u> |
| Table I – Information Commons and digitization | 36 |
| Table II – Services offered | 37 |
| Table III – Loan of equipment | 38 |
| Emerging Services Questionnaire | 40 |
| Endnotes to Emerging Services Questionnaire | 41 |
| <u>SECTION C: Use, Facilities and Services 2005–2006</u> | <u>44</u> |
| Table I - Collections use and facilities | 45 |
| Table II - Services hours, library instruction and shelving | 47 |
| Use, Facilities and Services Questionnaire | 49 |
| Endnotes to Use, Facilities and Services Questionnaire | 50 |

| | |
|--|-----------|
| <u>SECTION D: Salaries 2005–2006</u> | 53 |
| Table I - Salary data for all professionals | 54 |
| Table II - Salary data for administrative librarians | 55 |
| Table III - Salary data for non-administrative librarians | 56 |
| Table IV - Salary data for other professionals | 57 |
| Table V - Salary distribution | 58 |
| Table VI - Average and median salary per year of professional experience | 60 |
| Salary Questionnaire | 62 |
| <u>Libraries included in this Survey</u> | 64 |

CARL Statistics 2005–2006

Trends and Observations

Introduction

“A man will turn over half a library to make one book.”
Samuel Johnson, 1775

This issue of the annual *CARL Statistics* is the latest in a long line that originated in 1969. During this time Canadian research libraries have undergone radical changes and the annual statistics continue to evolve to reflect these changes.¹ CARL academic library members exist to meet the educational and research needs of their university user communities, while the national institutions have a rather broader mandate. Librarians attempt to meet these needs by building and organizing local collections, providing access to networked resources and delivering a variety of services that are based on these resources. The annual *CARL Statistics* emphasize input measures (expenditures, titles available, collection size, etc.) and quantifiable service outputs (circulation volume, reference questions, seminar attendance, etc.) but as yet make no attempt to measure the effectiveness of library services from a user’s perspective. To quote last year’s edition of this publication, “*Other methods and resources are necessary to document the impact of research library collections and services and to show the importance of collaborative arrangements for our national information infrastructure.*”² CARL libraries are indeed engaged in a number of such projects to measure library effectiveness such as the LibQUAL+™ project³. This being said, the annual *CARL Statistics* provide the reader with an invaluable longitudinal picture of the main trends in Canadian research libraries and provide standardized comparative data for comparing libraries within and across regions of the country.

As in all compilations of this type, the reader has to be aware of the limitations of the data. While every effort is made to ensure the quality and consistency of the data, there are inherent difficulties in the definition and reporting of some measures. As well, owing to sporadic gaps in reporting and periodic changes to the definitions used, care must be taken in making multi-year comparisons. For further information and clarification the reader should consult the footnotes that accompany the text.

As was reported in last year’s publication, Library and Archives Canada was created from the merger of the National Library of Canada and the National Archives of Canada. As these two formerly distinct organizations have gradually integrated their operations some of the statistics reported by the merged organization have changed abruptly. CARL’s newest member, the Library of Parliament, is not yet reporting its annual statistics.

¹ See: <http://www.carl-abrc.ca/projects/statistics/statistics-e.html>

² Hoffmann, Ellen. “CARL Statistics 2003-2004. Trends and Observations.” April 2005.

³ <http://www.libqual.org/>

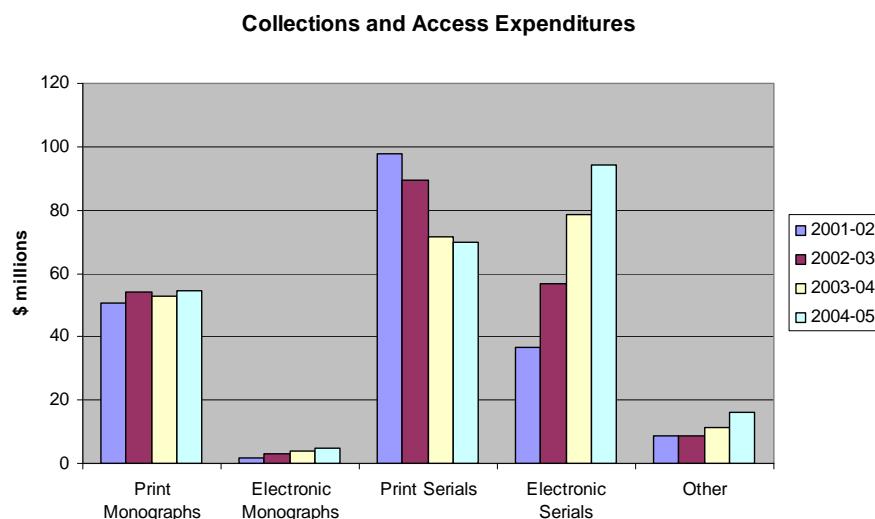
Collections and Access

It is now well accepted that research libraries are in the business both of building local collections and providing networked access to electronic and other resources. Developing collections and providing access are increasingly inter-related activities.

In 2004–2005 total investments in collections and access rose to \$242.9 million from \$236.1 million in the year before. This represents an annual increase of 2.9%, only slightly over the increase in the Canadian Consumer Price Index, which rose by 2.4% in the year starting April 2004. Total expenditures rose in all but 6 of the 29 CARL libraries reporting. With the end of the federal and provincial matching funding of the Canadian Research Knowledge Network (formerly the Canadian National Site Licensing Project), funding by external agencies for this major national initiative is now absent. The vast majority of library collections/access expenditures are funded by university operating grants, either institutionally or through a variety of consortial arrangements. External funding, while small for the system as a whole, is significant at a few institutions.

The shift of resources from print to electronic access continues unabated (Fig. 1). Of the 28 CARL members reporting, only 3 continue to spend more on print serials than on electronic serials. These 28 libraries spent a total of \$94.3 million on electronic serials in 2004–2005, an increase of 20.2% over the previous year. At the same time total expenditures on print serials dropped to \$69.6 million, a drop of 2.9%. The results of this ongoing shift is evident in the fact that CARL libraries collectively held a total of 290,520 serial titles in print or microform (median 7,648) compared to offering access to 451,520 serial titles in electronic format (median 13,285) in 2004–2005. At the same time the total value of serial cancellations held steady at just over \$3 million. Whether the apparent slowing of the decline in print serial expenditures will continue remains to be seen.

Fig.1



Overall expenditures on monographs in all formats were up 4.5% from the previous year to \$59.3 million. The total amount spent to acquire access to electronic monographs, while still small, continues to grow. In 2004–2005 24 CARL libraries spent a total of \$4.81 million on electronic monographs. At one library, the University of Toronto, expenditures in this category more than

tripled to \$679,323. Unfortunately, reporting on this emerging area of expenditure is not yet consistent from year to year. It also remains to be seen whether the new generation of electronic book readers, such as the one announced by Sony in 2006⁴, will stimulate greater interest in electronic monographs.

Library collections are not static things. New volumes are added and unneeded volumes are discarded or placed in storage on a continuous basis. Overall CARL libraries added 1.52 million total new volumes to their collections in 2004–2005 (a median of 36,124) while 0.4 million volumes were withdrawn resulting in a net increase of 1.48 million volumes. Although all but a single library reported withdrawing volumes from their collections, only one library (UQAM) withdrew more volumes than were added. The University of Toronto continues to house the largest research library collection in Canada with 10.3 million volumes, while Library and Archives Canada (LAC) is a close second with 9.0 million volumes. However, LAC grew faster than the University of Toronto, adding 354,808 net total volumes to the collection. The 29 CARL libraries reporting held a total of 81.8 million volumes—an increase of 1.9% over the year.

Even in the age of electronic access, no research library can meet all the needs of its users from resources available on site. The gap is filled by inter-library lending (ILL) and contract document delivery services. There is a gradually declining trend in the number of ILL requests sent out by CARL university libraries and filled on their behalf. For the 26 university libraries (excluding the University of Alberta) this number declined from 549,000 in 2002–2003 to 494,000 in 2003–2004 and to 488,000 in 2004–2005. At the same time contract document delivery numbers also appear to be dropping (though reporting of this category is sporadic). On the other side of the coin, CARL university libraries filled 640,000 requests from other institutions, up slightly from the year before. CISTI, Canada's largest document delivery provider, filled 620,000 requests in 2004–2005. This number was down on the previous year's 690,000 and down again from the 760,000 of two years ago.

Services

The annual compilation of *CARL Statistics* presents information on some of the more readily quantifiable aspects of the services provided by each institution. They also try to capture information on newly emerging services which may or may not become features of their ongoing activities in the future.

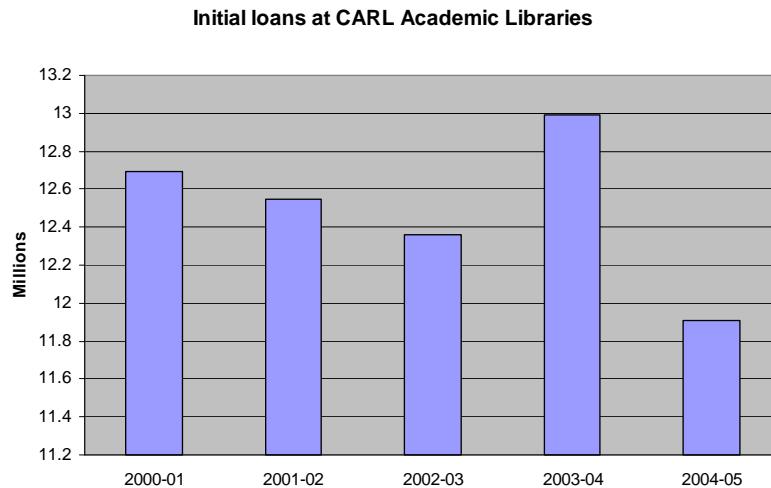
The major indicator of library collection use in academic libraries is circulation. There are always difficulties in comparing circulation data, owing to differing local rules on what circulates and for how long. The number of initial loans was down in all but 6 of the 27 CARL university libraries compared to the previous year. Overall these libraries made a total of 11.9 million initial loans in 2004–2005 down by 8.3% from the previous year, this despite an apparent ongoing increase in total student enrolment.⁵ While the previous year's volume of initial loans showed an increase of 5%, that increase was less than the increase in student enrolment. The long term trend in circulation volume over the last 5 years appears to be downwards, although there are significant local

⁴ <http://products.sel.sony.com/pa/prs/index.html>

⁵ Unfortunately the release of the official national data on student enrolment compiled by Statistics Canada lags at least 2 years behind the publication of the *CARL Statistics* making it difficult to relate changes in use to student numbers with any precision.

variations (Fig. 2). As some libraries allow serials to circulate, some of the drop in loans can be attributed to the transition to electronic serial subscriptions, but it is not clear that this is the only factor at work. It will be interesting to see if this trend changes over the next few years with the anticipated increase in graduate student enrolments.

Fig. 2



The trend in the statistics on in-house use (for those libraries that measure such use) is also down from the previous year. Of the 22 academic libraries who track such activity, in-house use is down in 19 libraries, in some cases by a considerable amount. There is no discernable trend in reserve-borrowing statistics.

Turnstile counts are a measure of traffic entering or leaving the library building(s). For the 20 academic libraries reporting such counts in a seemingly consistent manner, total traffic was up slightly from the previous year, from 18.9 million to 19.2 million—an increase perhaps reflecting increasing student numbers.

Another way in which academic libraries serve their user community is by answering users' questions and educating users on effective use of library resources. Reference questions counted at CARL university libraries dropped slightly from the previous year, from 2.5 million to 2.3 million, a drop of 4.2%. Over the past 5 years this number has oscillated up and down, but in a generally downward direction. Total public service hours and the number of public service points staffed remained approximately the same. The total number of participants in library presentations at CARL universities also dropped slightly in 2004–2005 compared to the previous year, from 333,933 to 324,808—a drop of 2.7%. Given rising student numbers, there is no clear answer to the decline in these service indicators.

A number of emerging service trends continue to unfold. Another library (York) added a “learning commons”, bringing the total to 21 such facilities. Carleton was on the point of increasing this number to 22. The number of academic libraries lending laptop computers has increased from 10 to 11. At the same time, 24 out of 29 CARL libraries have undertaken at least one digitization project—up from 22 the previous year.

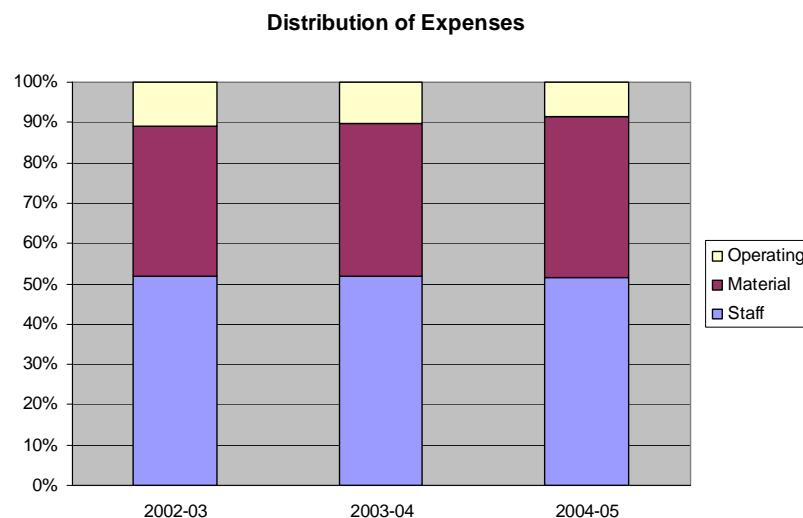
Personnel

The renewal of the professional library cohort continued in 2004–2005, but the rate of increase slowed from that of the year before. The number of professional staff stayed the same or increased at 21 of 27 academic libraries. The number of professional staff at LAC showed a massive jump in 2004–2005 compared to the year before, presumably because of the amalgamation of the former National Library of Canada and the National Archives of Canada. Overall the total number of professional librarians increased nationally by only 3 to a total of 1,482.

On the other hand, leaving LAC aside, support staff numbers dropped from 3,523 nationally to 3,482. (Including LAC overall support staff numbers increased due to the inclusion of the Archives.) The downward trend in support staff employment perhaps reflects the ongoing switch to electronic serials and the continuing automation of library processing. Probably for similar reasons, total casual staff employment also dropped from 715 FTE to 673 FTE across the country.

As Fig. 3 demonstrates, personnel costs continue to be the largest expenditure item for CARL libraries. The overall proportion of library expenses devoted to personnel across the country remained fairly constant in 2004–2005 at 51.6% of overall expenses. The proportion of expenditures on library materials continued to increase marginally to 39.7%. Other operating expenses meanwhile dropped to 8.7% of total expenditures (Fig. 3).

Fig. 3



The *CARL Statistics* include the annual salary survey of the 27 academic libraries for 2005–2006. The median salary for professional library staff continues to increase, growing from \$71,219 to \$72,873, an increase of 2.3% from the previous year and in line with the Canadian Price Index. There continues to be a wide variation in professional salaries with Carleton continuing to top the list with a median salary of \$96,413, while Western Ontario brings up the rear with a median salary of \$56,929. Some of the differences are accounted for by differences in average years of experience, but most of the differences are due to contractual factors. The overall average years of professional experience of CARL librarians is fairly steady at 17.9 (18.1 the previous year), as is the average of years spent in the reporting library at 13.9. The national median salary for non-

administrative librarians is \$67,543, while for administrative librarians the national median is \$85,884. York tops the list for the former, while Carleton tops the list for the latter.

Summary

2004–2005 was a good year for CARL libraries. As public finances have improved across the country there has been an increased level of transfers to universities both for teaching and research. In Ontario the year marked the year that the “double cohort” passed into second year and student enrolments were generally up across the country. At the same time the Canadian dollar continued to increase in value against the currencies of most major publishing countries. Library materials costs did not increase at the same rates seen in earlier years. Meanwhile general inflation was held at modest levels, reducing pressures on salaries. Against this background, library collections were able to grow, staff renewal was able to take place and the continuing transition to an information-rich electronic environment was able to take place without substantial financial constraints.

The continuing decline in library usage indicators, not all of which can be attributed to the electronic revolution is a cause for concern that should be addressed.

In closing it is worth noting that according to the 2005 Canadian Undergraduate Survey Consortium of 12,800 first year undergraduate students at 28 universities across Canada, of those attending 10 of the larger universities (all CARL members), 87% reported being satisfied or very satisfied with their library facilities. It is also noteworthy that the library is one of the few services that 100% of respondents claimed to have used on their campus.

David Holmes
Former Director of Institutional Research and Planning, Carleton University
Ottawa, May 2006

Statistiques de l'ABRC 2005–2006

Tendances et observations

Introduction

« Pour écrire un livre, un homme retournera toute une bibliothèque. »
Samuel Johnson, 1775

Le présent numéro annuel des Statistiques de l'ABRC est le dernier d'une longue série qui a commencé en 1969. Dans l'intervalle, il y a eu des changements radicaux dans les bibliothèques de recherche du Canada et les statistiques annuelles continuent d'évoluer pour refléter ces changements¹. La raison d'être des bibliothèques universitaires membres de l'ABRC est de répondre aux besoins des utilisateurs universitaires en matière d'enseignement et de recherche, alors que les établissements nationaux ont un mandat un peu plus large. Les bibliothécaires tentent de répondre à ces besoins en rassemblant et en organisant les collections locales, en donnant accès à des ressources en réseau et en offrant une gamme de services à partir de ces ressources. Le numéro annuel des Statistiques de l'ABRC met l'accent sur les mesures de données d'entrée (les dépenses, les titres disponibles, la taille de la collection, etc.) et les données de sortie des services quantifiables (le volume de circulation, les questions de référence, la présence aux séminaires, etc.) mais, à ce jour, on n'a fait aucune tentative pour mesurer l'efficacité des services de bibliothèque du point de vue de l'utilisateur. Pour citer l'édition de l'année dernière de la présente publication, « D'autres méthodes et ressources sont nécessaires pour mettre en lumière les retombées des collections et des services des bibliothèques de recherche et démontrer l'importance des ententes de collaboration pour notre infrastructure nationale d'information. »² En effet, les bibliothèques de l'ABRC sont engagées dans un certain nombre de projets du genre afin de mesurer l'efficacité des bibliothèques, comme le projet LibQUAL+™³. Ceci étant dit, le numéro annuel des Statistiques de l'ABRC donne au lecteur un portrait longitudinal inestimable des principales tendances des bibliothèques de recherche canadiennes et produit des données comparatives normalisées qui permettent de comparer les bibliothèques dans les régions et dans l'ensemble du pays.

Comme dans toutes les compilations du genre, le lecteur doit être conscient des limites des données. Bien qu'on déploie tous les efforts pour s'assurer de la qualité et de la cohérence des données, il y a des difficultés inhérentes à la définition de certaines mesures et à la production de rapports sur ces mesures. De plus, à cause de manques sporadiques dans les rapports et d'un changement périodique des définitions utilisées, il faut faire attention lorsqu'on fait des comparaisons pluriannuelles. Pour obtenir de plus amples renseignements et des éclaircissements, le lecteur devrait lire les notes en bas de page qui accompagnent le texte.

¹Voir : <http://www.carl-abrc.ca/projects/statistics/statistics-f.html>

² Hoffman, Ellen, « Statistiques de l'ABRC 2003-2004. Tendances et observations ». Avril 2005.

³ <http://www.libqual.org/>

Comme il a été mentionné dans la publication de l'an dernier, Bibliothèque et Archives Canada est le résultat de la fusion de la Bibliothèque nationale du Canada et des Archives nationales du Canada. Comme ces deux organismes anciennement distincts ont graduellement intégré leurs activités, certaines des statistiques produites par les organismes fusionnés ont changé brusquement. Le tout nouveau membre de l'ABRC, la Bibliothèque du Parlement, n'a pas encore rendu compte de ses statistiques annuelles.

Collections et accès

Le fait que le mandat des bibliothèques de recherche consiste à rassembler des collections locales et à offrir un accès réseauté à des ressources électroniques et autres est maintenant bien accepté. Élaborer des collections et donner accès au réseau sont des activités de plus en plus interdépendantes.

En 2004–2005, l'investissement total pour les collections et l'accès est passé à 242,9 millions de dollars en comparaison de 236,1 millions de dollars l'année précédente. Il s'agit d'une augmentation annuelle de 2,9 %, seulement légèrement au dessus de l'augmentation de l'Indice des prix à la consommation au Canada, lequel a augmenté de 2,4 % l'année débutant en avril 2004. Les dépenses totales ont augmenté dans 23 des 29 bibliothèques de l'ABRC qui rendaient compte de leurs dépenses. Maintenant que les gouvernements fédéral et provinciaux ont mis fin au financement de contrepartie qui s'ajoutait au financement du Réseau canadien de documentation pour la recherche (anciennement le Projet canadien de licences de site nationales), le financement provenant d'organismes externes pour cette initiative nationale importante est maintenant inexistant. La plus grande part des dépenses relatives à l'accès et aux collections des bibliothèques est financée par les subventions de fonctionnement des universités, obtenues par les établissements ou à l'aide de diverses ententes de consortium. Le financement externe, bien que minime pour le système dans son ensemble, est important dans quelques établissements.

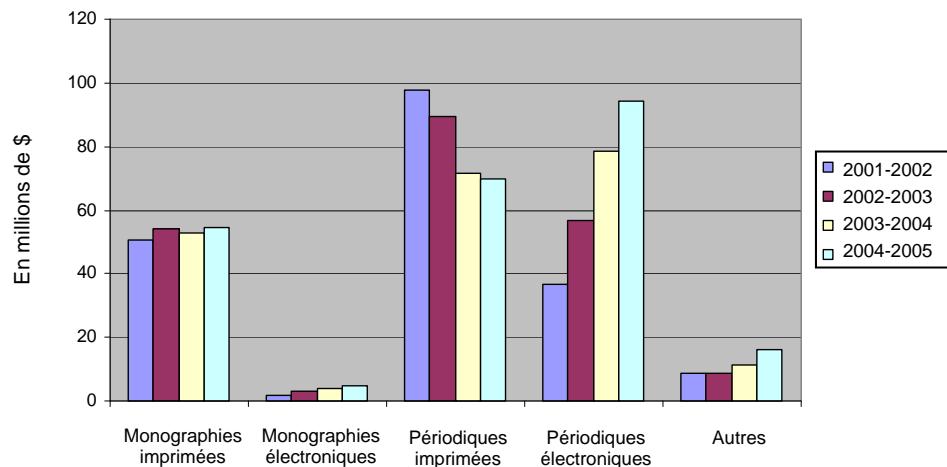
Le déplacement des ressources du texte imprimé vers l'accès électronique reste constant (fig. 1). Des 28 membres déclarants de l'ABRC, trois seulement continuent de dépenser davantage pour les périodiques imprimés que pour les périodiques électroniques. Ces 28 bibliothèques ont dépensé un total de 94,3 millions de dollars pour les périodiques électroniques en 2004–2005, ce qui représente une augmentation de 20,2 % en comparaison de l'année précédente. Au même moment, les dépenses totales pour les périodiques imprimés ont chuté de 2,9 %, atteignant 69,6 millions de dollars. Les résultats de ce déplacement continu sont évidents quand on constate que les bibliothèques de l'ABRC détenaient collectivement un total de 290 520 titres de publications en format imprimé ou en microforme (une médiane de 7 648) en comparaison des 451 520 titres de périodiques offerts en format électronique (une médiane de 13 285) en 2004–2005. Au même moment, la valeur totale des annulations de publications est restée constante, située juste au dessus de 3 millions de dollars. Il reste à voir si le ralentissement apparent du déclin des dépenses relatives aux périodiques imprimés continuera.

Les dépenses totales pour les monographies de tous les formats étaient à la hausse de 4,5 % en comparaison de l'année précédente et se chiffraient à 59,3 millions de dollars. Le montant total dépensé pour avoir accès aux monographies électroniques, bien qu'assez modeste, continue d'augmenter. En 2004–2005, 24 bibliothèques de l'ABRC ont dépensé un total de 4,81 millions de

dollars pour les monographies électroniques. Dans une bibliothèque, celle de l'Université de Toronto, les dépenses pour cette catégorie ont plus que triplé, grimpant à 679 323 \$.

Fig. 1

Dépenses relatives aux collections et à l'accès



Malheureusement, les rapports relatifs à ce nouveau secteur de dépenses ne sont pas toujours constants d'une année à l'autre. Il reste encore à voir si les nouvelles générations de lecteurs de livres électroniques, comme ceux que Sony a annoncés en 2006⁴, stimuleront un plus grand intérêt pour les monographies électroniques.

Les collections de bibliothèque ne sont pas des choses statiques. On ajoute continuellement de nouveaux volumes et on jette les volumes qui ne sont plus utiles ou on les entrepose. Dans l'ensemble, les bibliothèques de l'ABRC ont ajouté au total 1,52 million de nouveaux volumes à leurs collections en 2004–2005 (une médiane de 36 124), tandis qu'elles en retiraient 0,4 million, pour donner une augmentation nette de 1,48 million de volumes. Bien que toutes les bibliothèques à l'exception d'une seule aient déclaré avoir retiré des volumes de leurs collections, une seule bibliothèque (UQAM) a retiré plus de volumes qu'elle en a ajouté. L'Université de Toronto continue de renfermer la plus vaste collection de bibliothèques de recherche au Canada avec 10,3 millions de volumes, alors que Bibliothèque et Archives Canada (BAC) vient immédiatement en deuxième place, avec 9,0 millions de volumes. Cependant, la collection de BAC s'est élargie plus rapidement que celle de l'Université de Toronto, alors qu'on a ajouté un total net de 354 808 volumes à la collection. Les 29 bibliothèques déclarantes de l'ABRC détenaient un total de 81,8 millions de volumes, c'est à-dire une augmentation de 1,9 % pour l'année.

Même à l'ère de l'accès électronique, aucune bibliothèque de recherche ne peut satisfaire tous les besoins de ses utilisateurs à partir des ressources accessibles sur place. Le manque est comblé par les prêts entre bibliothèques (PEB) et par les services de livraison des documents. La tendance dans le nombre de demandes de PEB envoyées par les bibliothèques universitaires de l'ABRC ou en leur nom est en déclin graduel. Pour les 26 bibliothèques universitaires (à l'exclusion de l'Université de l'Alberta), ce nombre a diminué; il est passé de 549 000 en 2002–2003 à 494 000 en 2003–2004, puis à 488 000 en 2004–2005. Au même moment, les chiffres relatifs à la livraison des documents

⁴ <http://products.sel.sony.com/pa/prs/index.html>

semblent aussi en chute (bien que les données dans cette catégorie soient sporadiques). Par contre, les bibliothèques universitaires de l'ABRC ont répondu à 640 000 demandes provenant d'autres établissements, une légère hausse en comparaison de l'année précédente. L'ICIST, le plus grand fournisseur de documents, a répondu à 620 000 demandes en 2004–2005. Ce chiffre était en baisse en comparaison de l'année précédente où il y avait eu 690 000 demandes, et en comparaison d'il y a deux ans où il y avait eu 760 000 demandes.

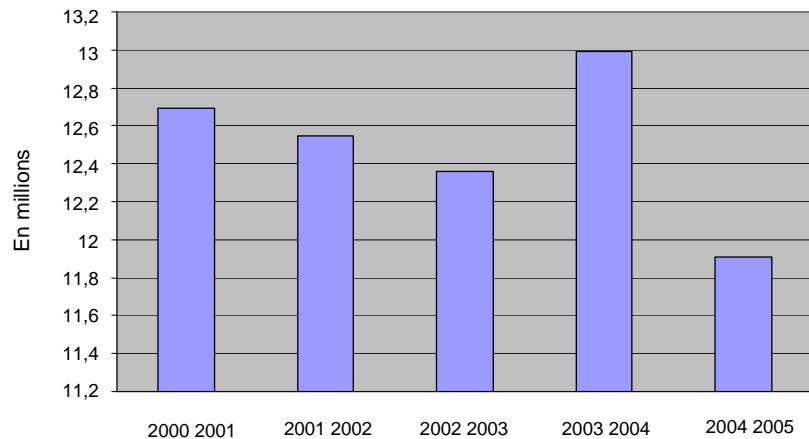
Services

La compilation annuelle des Statistiques de l'ABRC contient des renseignements sur certains des aspects plus facilement quantifiables des services offerts par chaque établissement. On tente aussi de saisir de l'information sur les nouveaux services émergents qui feront peut-être partie des activités permanentes à l'avenir.

Le principal indicateur de l'utilisation des collections de bibliothèques dans les bibliothèques universitaires est la circulation. Il est toujours difficile de comparer les données sur la circulation, à cause des différentes règles locales applicables à la circulation des documents et à la durée des prêts. Le nombre de prêts initiaux était en baisse dans 21 bibliothèques universitaires de l'ABRC en comparaison de l'année précédente. Dans l'ensemble, ces bibliothèques ont effectué un total de 11,9 millions de prêts initiaux en 2004–2005, une baisse de 8,3 % en comparaison de l'année précédente, malgré une augmentation continue apparente au niveau du total des inscriptions étudiantes⁵. Bien que le volume des prêts initiaux de l'année précédente ait augmenté de 5 %, cette augmentation était plus faible que l'augmentation des inscriptions d'étudiants. La tendance à long terme dans le volume de circulation au cours des cinq dernières années semble être en baisse, bien qu'il y ait certaines variations locales importantes (fig. 2). Comme certaines bibliothèques permettent le prêt des périodiques, une part de la chute des prêts peut être attribuée à la transition vers les abonnements aux périodiques électroniques, mais il n'est pas clair s'il s'agit de l'unique facteur en cause. Il sera intéressant de constater si cette tendance évolue au cours des prochaines années avec l'augmentation anticipée des inscriptions d'étudiants diplômés.

Fig. 2

Prêts initiaux aux bibliothèques universitaires de l'ABRC



⁵ Malheureusement, la diffusion des données nationales officielles sur l'inscription des étudiants et compilées par Statistique Canada accuse un retard de deux ans par rapport à la publication des *Statistiques de l'ABRC* rendant ainsi difficile l'établissement d'un rapport précis entre l'évolution de l'utilisation et le nombre d'étudiants.

La tendance dans les statistiques sur l'utilisation interne (pour les bibliothèques qui mesurent une telle utilisation) est aussi à la baisse en comparaison de l'année précédente. Des 22 bibliothèques universitaires qui font le suivi d'une telle activité, l'utilisation interne est en baisse dans 19 bibliothèques, et dans certains cas, il s'agit d'une forte baisse. Il n'y a pas de tendances visibles dans les statistiques sur les emprunts réservés.

Les comptes de tourniquet sont une mesure du nombre de personnes qui entrent ou qui sortent des immeubles de la bibliothèque. Sur 20 bibliothèques universitaires qui ont déclaré de tels comptes d'une manière apparemment uniforme, la fréquentation totale était légèrement en hausse en comparaison de l'année précédente, puisqu'elle est passée de 18,9 millions à 19,2 millions—une augmentation qui est peut-être le reflet d'un plus grand nombre d'étudiants.

Les bibliothèques universitaires servent aussi leurs utilisateurs en répondant à leurs questions et en les informant de la façon d'utiliser efficacement les ressources des bibliothèques. Les questions de référence comptabilisées dans les bibliothèques universitaires de l'ABRC ont chuté légèrement en comparaison de l'année précédente, alors qu'elles sont passées de 2,5 millions à 2,3 millions; une baisse de 4,2 %. Au cours des cinq dernières années, ce nombre a oscillé entre le haut et le bas pour prendre une orientation générale à la baisse. Le nombre total d'heures de service au public et le nombre de points de service au public pourvus de personnel sont demeurés approximativement les mêmes. Le nombre total de participants aux présentations des bibliothèques universitaires de l'ABRC a aussi chuté légèrement en 2004–2005 en comparaison de l'année précédente, passant de 333 933 à 324 808; une chute de 2,7 %. Étant donné que le nombre d'étudiants est à la hausse, il n'y a aucune indication claire quant au déclin de ces indicateurs de service.

Un certain nombre de tendances dans les services émergents continuent à se dessiner. Une autre bibliothèque (York) a ajouté une « aire d'apprentissage » augmentant ainsi à 21 le nombre total de ses installations. Carleton était sur le point d'augmenter ce nombre à 22. Le nombre de bibliothèques universitaires qui font des prêts d'ordinateurs portatifs est passé de 10 à 11. Au même moment, 24 des 29 bibliothèques de l'ABRC ont entrepris au moins un projet de numérisation; une hausse en comparaison de 22 l'an dernier.

Personnel

Le renouvellement du personnel professionnel des bibliothèques a continué en 2004–2005, mais le taux d'augmentation a diminué en comparaison de celui de l'année précédente. Le nombre d'employés professionnels est demeuré le même ou a augmenté dans 21 des 27 bibliothèques universitaires. Le nombre d'employés professionnels à BAC a fait un bond foudroyant en 2004–2005 en comparaison de l'année précédente, sans doute à cause de la fusion de l'ancienne Bibliothèque nationale du Canada et des Archives nationales du Canada. Dans l'ensemble, le nombre total de bibliothécaires professionnels a augmenté seulement de trois à l'échelle nationale pour atteindre un total de 1 482.

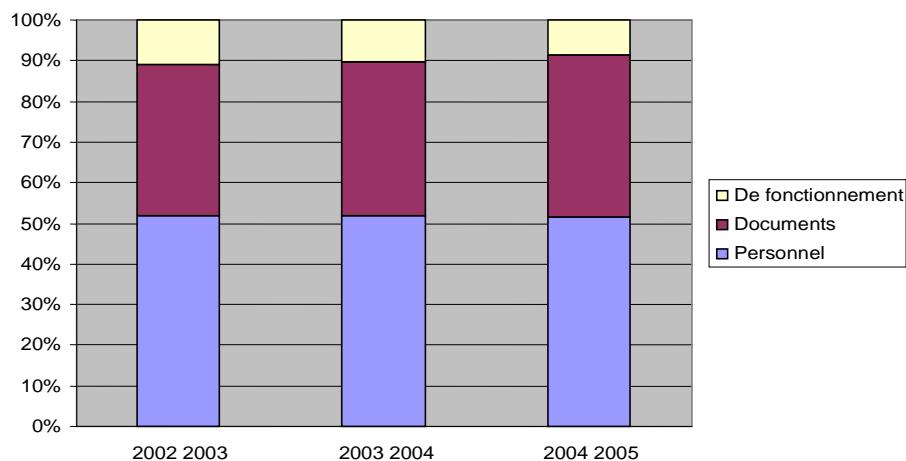
En revanche, si on exclut BAC, le nombre d'employés de soutien a chuté à l'échelle nationale, passant de 3 523 à 3 482. (Quant on inclut BAC, le nombre global d'employés de soutien a augmenté à cause de l'inclusion des Archives.) La tendance à la baisse dans l'emploi du personnel de soutien est peut-être un reflet de la transition en cours vers les périodiques électroniques et de l'automatisation continue du traitement dans les bibliothèques. Probablement pour des raisons

similaires, le nombre total d'employés occasionnels a aussi chuté, alors qu'il est passé de 715 ETP à 673 ETP dans l'ensemble du pays.

Comme le démontre la figure 3, les coûts relatifs au personnel continuent d'être le plus grand élément de dépenses pour les bibliothèques de l'ABRC. La proportion globale des dépenses de bibliothèque consacrées au personnel pour l'ensemble du pays est demeurée assez constante en 2004–2005 à 51,6 % de l'ensemble des dépenses. La proportion des dépenses consacrées aux documents de bibliothèque continue d'augmenter de façon marginale à 39,7 %. Pendant ce temps, la proportion consacrée aux autres dépenses de fonctionnement a chuté pour atteindre 8,7 % des dépenses totales (fig. 3).

Fig. 3

Répartition des dépenses



Les Statistiques de l'ABRC comprennent l'enquête annuelle sur les salaires pour les 27 bibliothèques universitaires, pour 2005–2006. Le salaire médian des employés professionnels de bibliothèque continue d'augmenter, alors qu'il passe de 71 219 \$ à 72 873 \$. Il s'agit d'une hausse de 2,3 % en comparaison de l'année précédente, laquelle est conforme à l'Indice des prix au Canada. Il y a toujours un vaste écart dans les salaires professionnels, alors que Carleton continue d'être en tête de liste avec un salaire médian de 96 413 \$, tandis que Western Ontario ferme la marche avec un salaire médian de 56 929 \$. Certaines différences salariales s'expliquent par des différences au niveau de la moyenne d'années d'expérience, mais la plus grande part des écarts sont attribuables à des facteurs contractuels. La moyenne globale d'années d'expérience professionnelle des bibliothécaires de l'ABRC est assez stable à 17,9 (18,1 l'année précédente), tout comme la moyenne d'années passées dans les bibliothèques déclarantes à 13,9. Le salaire médian national des bibliothécaires non administratifs est de 67 543 \$, tandis que pour les bibliothécaires administratifs, la moyenne nationale est de 85 884 \$. York est en tête de liste pour la première catégorie, tandis que Carleton est en tête de liste pour la deuxième.

Résumé

L'année 2004–2005 a été une bonne année pour les bibliothèques de l'ABRC. Au moment où les finances publiques se sont améliorées dans l'ensemble du pays, il y a eu une augmentation du niveau des transferts aux universités, tant pour l'enseignement que pour la recherche. En Ontario, cette année était marquée par le passage de la « double cohorte » en deuxième année et les inscriptions étudiantes étaient généralement à la hausse dans l'ensemble du pays. Au même moment, le dollar canadien a continué d'augmenter en valeur en comparaison des devises de la plupart des pays éditeurs importants. Les coûts des documents de bibliothèque n'ont pas augmenté au rythme des années précédentes. Pendant ce temps, l'inflation générale est demeurée à un niveau modeste, ce qui a eu pour effet de réduire la pression sur les salaires. Dans ce contexte, les collections de bibliothèque ont pu s'enrichir, le personnel s'est renouvelé et la transition continue vers un environnement électronique riche en information a eu lieu sans contraintes financières substantielles.

Le déclin continu dans les indicateurs d'utilisation des bibliothèques, qui ne peut être attribué totalement à la révolution électronique, est une source de préoccupation qu'il faudrait examiner. En conclusion, il importe de souligner que selon le Canadian Undergraduate Survey Consortium de 2005, des 12 800 étudiants en première année du premier cycle dans 28 universités canadiennes, parmi ceux qui fréquentaient dix des plus grandes universités (toutes membres de l'ABRC), 87 % ont déclaré être satisfaits ou très satisfaits de leurs aménagements de bibliothèque. Il convient aussi de noter que la bibliothèque est l'un des rares services que 100 % des répondants ont affirmé avoir utilisé sur leur campus.

David Holmes

Ancien directeur de la recherche et de la planification institutionnelles à l'Université Carleton
Ottawa, mai 2006

SECTION A

Expenditures and Collection Size

2005–2006

Table I - Library collections

| | Notes | Financial year begins | Volumes held 2003–2004 | Volumes added 2004–2005 |
|-------------------------------|-------|-----------------------|---------------------------|-------------------------------|
| Question number | | Date | 1.1 | 1.2 |
| British Columbia ¹ | PGLM | 1-Apr-05 | 5 456 067 ² | 109 529 |
| Simon Fraser ³ | PG | 1-Apr-05 | 1 484 042 | 42 463 |
| Victoria | PGL | 1-Apr-05 | 1 873 525 | 25 145 |
| Alberta | PGLM | 1-Apr-05 | 6 093 291 ⁴ | 82 167 ⁵ |
| Calgary | PGLM | 1-Apr-05 | 2 535 714 | 65 983 |
| Manitoba | PGLM | 1-Apr-05 | 2 054 946 | 40 744 |
| Regina | P | 1-May-05 | 1 028 983 ⁶ | 23 725 |
| Saskatchewan ⁷ | PGLM | 1-May-05 | 1 976 606 | 35 466 |
| Carleton | PG | 1-May-05 | 1 747 091 ⁸ | 26 183 ⁹ |
| Guelph | PG | 1-May-05 | 1 559 078 | 20 131 |
| McMaster | PG | 1-May-05 | 1 990 867 | 27 495 |
| Ottawa | PLM | 1-May-05 | 1 733 292 | 55 356 |
| Queen's | PLM | 1-May-05 | 2 437 168 | 45 541 |
| Toronto (incl. OISE) | PGL | 1-May-05 | 10 342 574 ¹⁰ | 216 531 |
| Waterloo | PG | 1-May-05 | 2 006 887 | 23 056 |
| Western Ontario | PGL | 1-May-05 | 3 056 368 ¹¹ | 52 337 |
| Windsor | PGL | 1-May-05 | 1 696 389 | 19 536 |
| York | PGL | 1-May-05 | 2 489 193 | 46 039 |
| Concordia | P | 1-Jun-05 | 3 012 657 | 22 079 |
| Laval | PGLM | 1 juin-05 | 2 731 341 | 60 462 |
| McGill | PGLM | 1-Jun-05 | 3 523 378 | 75 390 |
| Montréal | PGLM | 1 juin-05 | 2 408 137 ¹² | 55 646 |
| Québec | PGL | 1 juin-05 | 1 590 018 | 54 115 |
| Sherbrooke ¹³ | PGLM | 1 juin-05 | 824 432 | 12 812 |
| Dalhousie | PGLM | 1-Apr-05 | 1 860 834 | 23 724 |
| Memorial | PGM | 1-Apr-05 | 1 776 992 | 37 611 |
| New Brunswick ¹⁴ | PG | 1-May-05 | 1 235 113 | 12 219 |
| CISTI | PG | 1-Apr-05 | 2 687 072 | 29 486 |
| Library and Archives Canada | PG | 1-Apr-05 | 9 052 702 | U/A |
| Library of Parliament | N/R | | N/R | N/R |

B= Bibliographic count
P= Physical unit count

L= Includes Law Library
M= Includes Medical Library

G= Government Documents included in Serials Count

U/A = Unavailable

N/A = Not applicable

N/P = non-pertinent

N/R = Did not reply

| | Volumes withdrawn 2005–2006 | Net additions 2005–2006 | Total volumes held 2005–2006 |
|-----------------------------|--|------------------------------------|---|
| Question number | 1.3 | 1.4 | 1.5 |
| British Columbia | 0 | 109 529 | 5 565 596 |
| Simon Fraser | 1 228 | 41 235 | 1 525 277 |
| Victoria | 8 288 | 16 857 | 1 890 382 |
| Alberta | 30 117 ¹⁵ | 52 050 ¹⁶ | 6 145 341 |
| Calgary | 4 683 | 61 300 | 2 597 014 |
| Manitoba | 8 588 | 32 156 | 2 087 102 |
| Regina | 12 985 | 10 740 | 1 039 723 ¹⁷ |
| Saskatchewan | 15 171 | 20 295 | 1 996 901 |
| Carleton | 1 014 | 25 169 | 1 772 260 |
| Guelph | 21 467 | -1 336 | 1 557 742 |
| McMaster | 13 082 | 14 413 | 2 005 280 |
| Ottawa | 1 105 | 54 251 | 1 787 543 |
| Queen's | 5 572 | 39 969 | 2 477 137 |
| Toronto (incl. OISE) | 22 237 | 194 294 | 10 536 868 |
| Waterloo | 21 711 | 1 345 | 2 008 232 |
| Western Ontario | 1 200 | 51 137 | 3 107 505 |
| Windsor | 2 930 | 16 606 | 1 712 995 |
| York | 9 017 | 37 022 | 2 526 215 |
| Concordia | 4 662 | 17 417 | 3 030 074 |
| Laval | 6 593 | 53 869 | 2 785 210 |
| McGill | 13 062 | 62 328 | 3 585 706 |
| Montréal | 15 228 | 40 418 | 2 448 555 |
| Québec | 10 038 | 44 077 | 1 634 095 |
| Sherbrooke | 5 986 | 6 826 | 831 258 |
| Dalhousie | 4 720 | 19 004 | 1 879 838 |
| Memorial | 10 486 | 27 125 | 1 804 117 |
| New Brunswick | 628 | 11 591 | 1 246 704 |
| CISTI | 21 440 | 8 046 | 2 695 118 |
| Library and Archives Canada | U/A | 363 678 ¹⁸ | 9 416 380 |
| Library of Parliament | N/R | N/R | N/R |

U/A = Unavailable

N/A = Not applicable

N/P = Non-pertinent

N/R = Did not reply

Table II - Library collections other formats

| | Microform units | Government documents | Manuscripts and archives (linear metre) | Printed music scores |
|-----------------------|-------------------------|-----------------------------|--|-----------------------------|
| Question number | 2.1 | 2.2 | 2.3 | 2.4 |
| British Columbia | 5 225 508 | U/A | 3 770 | U/A |
| Simon Fraser | 1 259 370 | N/A | 722 | N/A |
| Victoria | 2 287 791 | U/A | 1 152 | 35 285 |
| Alberta | 3 726 833 | 0 | 6 778 | 50 044 |
| Calgary | 3 609 892 | 0 ¹⁹ | 3 083 | U/A |
| Manitoba | 1 469 948 | 224 980 | 3 507 | U/A |
| Regina | 1 215 166 | N/A | 2 484 | 8 006 ²⁰ |
| Saskatchewan | 3 084 671 | 414 542 | 268 | U/A |
| Carleton | 1 371 356 | 0 | 368 | 32 440 |
| Guelph | 2 326 827 | 0 | 3 919 | U/A |
| McMaster | 1 612 607 | 0 | 4 132 | 29 605 |
| Ottawa | 1 903 382 | 907 574 | 737 | 40 810 |
| Queen's | 3 885 140 | 1 106 135 | U/A | U/A |
| Toronto | 5 425 323 | N/A | 11 877 | 65 256 |
| Waterloo | 1 708 666 | 0 | 1 635 | 0 |
| Western Ontario | 3 991 614 | 0 | 3 610 | 71 577 |
| Windsor | 1 673 004 | 111 465 | 1 190 | 7 621 |
| York | 4 057 687 | 0 | 3 249 | 10 253 |
| Concordia | 1 755 182 | 121 909 | 71 | 3 351 |
| Laval | 1 330 408 | 0 | 0 | 56 293 |
| McGill | 1 826 291 | 672 147 | U/A | 46 772 |
| Montréal | 1 492 921 | 0 | 0 | 32 971 |
| Québec | 924 542 | 0 | 138 | 74 015 |
| Sherbrooke | 1 338 174 | 0 | 0 | 7 651 |
| Dalhousie | 479 886 | 0 | 5 481 | 10 535 |
| Memorial | 2 853 097 | 0 | 1 359 | 7 583 |
| New Brunswick | 3 216 267 | N/A | 1 884 | 735 |
| CISTI | 5 000 000 | U/A | N/A | N/A |
| Library and Archives | 8 046 379 ²¹ | 3 734 488 ²² | 169 402 | 87 189 |
| Library of Parliament | N/R | N/R | N/R | N/R |

U/A = Unavailable

N/A = Not applicable

N/P = Non-pertinent

N/R = Did not reply

| | Cartographic materials | Graphic materials | Audio materials | Film and video materials |
|-----------------------|-------------------------------|--------------------------|------------------------|---------------------------------|
| Question | 2.5 | 2.6 | 2.7 | 2.8 |
| British Columbia | 588 737 | 893 245 | 97 566 | 29 512 |
| Simon Fraser | 115 140 | 52 595 | 9 022 | 6 367 |
| Victoria | 198 235 | U/A | 65 152 | 8 181 |
| Alberta | 1 512 114 | U/A | U/A | U/A |
| Calgary | 1 433 050 | 1 075 469 | 39 158 | 11 542 |
| Manitoba | 108 196 | 272 589 | 27 437 | 9 502 |
| Regina | 0 ²³ | 0 ²⁴ | 11 024 | 1 334 |
| Saskatchewan | 73 244 | 18 586 | 16 883 | 1 920 |
| Carleton | 179 051 | 9 557 | 2 145 | 15 420 |
| Guelph | 73 893 | 7 566 | 12 223 | 8 021 |
| McMaster | 146 720 | 10 | 30 148 | 2 316 |
| Ottawa | 418 506 | 224 818 | 18 976 | 10 938 |
| Queen's | 161 868 | 28 165 | U/A | U/A |
| Toronto | 280 271 | 762 105 | 199 736 | 29 949 |
| Waterloo | 147 181 | 41 | 1 034 | 190 |
| Western Ontario | 15 103 ²⁵ | 1 600 000 ²⁶ | 47 461 ²⁷ | 252 ²⁸ |
| Windsor | 62 162 | 1 720 | 3 103 | 5 194 |
| York | 113 319 | 8 647 | 34 063 | 23 314 |
| Concordia | 13 002 | 0 | 39 943 | 4 215 |
| Laval | 314 891 | 215 205 | 20 686 | 25 144 |
| McGill | 240 711 | 258 190 | 49 197 | 37 278 |
| Montréal | 343 | 142 279 | 40 385 | 10 938 |
| Québec | 327 472 | 596 597 | 37 781 | 22 099 |
| Sherbrooke | 120 996 | 43 311 | 12 926 | 4 527 |
| Dalhousie | 94 990 | U/A | 11 147 ²⁹ | 1 741 |
| Memorial | 155 067 | 50 692 | 17 640 | 5 786 |
| New Brunswick | 70 046 | 66 591 | 3 017 | 1 752 |
| CISTI | N/A | N/A | N/A | 748 |
| Library and Archives | 2 939 959 | 24 627 021 | 333 102 ³⁰ | 196 820 ³¹ |
| Library of Parliament | N/R | N/R | N/R | N/R |

U/A = Unavailable

N/A = Not applicable

N/P = Non-pertinent

N/R = Did not reply

Table III - Monograph collections

| | Print monograph titles | Monographs purchased | Electronic monograph Titles | Electronic monograph titles purchased | Total monograph titles |
|-----------------------|-------------------------------|-----------------------------|------------------------------------|--|-------------------------------|
| Question | 3.1 | 3.2 | 3.3 | 3.4 | 3.5 |
| British Columbia | 2 715 402 | U/A | 254 961 | 254 222 | 2 970 363 |
| Simon Fraser | 999 072 | 30 611 | 467 567 | 164 527 | 1 466 639 |
| Victoria | 1 238 422 | 21 062 | 242 127 | 241 299 | 1 480 549 |
| Alberta | 2 557 056 | U/A ³² | 270 913 ³³ | U/A ³⁴ | 2 823 213 |
| Calgary | 156 7 019 | 37 052 | 1 253 589 ³⁵ | 895 413 | 2 820 608 |
| Manitoba | 1398 729 | 26 146 | 139 907 | 6 483 ³⁶ | 1 538 336 |
| Regina | 574 054 ³⁷ | U/A | 63 396 | 65 | 637 450 |
| Saskatchewan | 1019 552 | 20 236 | 221 074 ³⁸ | 34 | 1 240 626 |
| Carleton | 924 256 | 13 550 | 266 935 ³⁹ | 176 493 | 1 191 191 |
| Guelph | 1222 209 | 16 950 | U/A ⁴⁰ | U/A | U/A |
| McMaster | 1282 640 | 16 691 | 58 949 | 30 499 | 1 341 589 |
| Ottawa | 1338 081 | 43 579 | 322 792 | 104 632 | 1 660 873 ⁴¹ |
| Queen's | U/A | 25 950 | U/A | U/A | 2 017 016 |
| Toronto | N/A | 136 956 | 299 121 | 291 568 | 299 121 |
| Waterloo | 1459 476 | 21 567 | 53 061 | U/A ⁴² | 1 493 616 |
| Western Ontario | 2234 786 | 26 961 | 280 871 | 132 745 | 2 515 657 |
| Windsor | 1000 930 | 12 575 | 316 221 | 177 196 ⁴³ | 1 317 151 |
| York | 1537 280 | 30 729 | 163 231 | 49 474 | 1 700 493 |
| Concordia | 1451 976 | 16 234 | 8 403 | 193 | 1 460 379 |
| Laval | 1279 852 | 32 437 | 15 991 | 115 | 1 344 421 |
| McGill ⁴⁴ | 2118 186 | 46 334 | 992 382 | 354 192 | 3 110 568 |
| Montréal | 1432 191 | 26 254 | 6 124 | 9 | 1 438 315 |
| Québec | 960 842 | 22 264 | 4 318 | 879 | 983 106 |
| Sherbrooke | 561 183 | 9 016 | 12 751 | N/A | 68 |
| Dalhousie | 982 138 | 14 415 | 22 989 | 3 929 | 1 007 768 |
| Memorial | 1364 357 | 30 202 | 14 349 | 2 475 | 1 380 203 |
| New Brunswick | 916 815 | 643 | 26 384 | N/A ⁴⁵ | 943 199 |
| CISTI | 736 461 | 2 609 | 17 800 | 3 904 | 754 261 |
| Library and Archives | 3213 198 | 9 522 | 15 474 | 23 | 2 133 938 |
| Library of Parliament | N/R | N/R | N/R | N/R | N/R |

U/A = Unavailable

N/A = Not applicable

N/P = Non-pertinent

N/R = Did not reply

Table IV - Serials collections

| | Print & microform serial titles | Electronic serial Titles | Total serial Titles |
|-----------------------|--|-------------------------------------|--------------------------------|
| Question | 4.1 | 4.2 | 4.1 + 4.2 |
| British Columbia | 25 826 | 31 841 | 57 667 |
| Simon Fraser | 6 464 | 47 373 | 53 837 |
| Victoria | 7 362 | 24 785 ⁴⁶ | 32 147 |
| Alberta | 25 662 | 18 280 | 43 942 |
| Calgary | 11 041 | 17 038 | 28 079 |
| Manitoba | 7 574 | 18 686 | 26 260 |
| Regina | 1 785 | 12 270 | 14 055 |
| Saskatchewan | 9 876 | 22 788 | 32 664 |
| Carleton | 6 380 | 8 876 ⁴⁷ | 15 256 |
| Guelph | 2 606 | 8 891 ⁴⁸ | 11 497 |
| McMaster | 5 034 | 21 419 | 26 453 |
| Ottawa | 7 809 | 14 883 | 22 692 |
| Queen's | 8 351 | 37 120 | 45 471 |
| Toronto | 31 331 | 37 459 | 68 790 |
| Waterloo | 6 607 | 13 917 | 20 524 |
| Western Ontario | 9 382 | 37 469 ⁴⁹ | 46 851 |
| Windsor | 5 748 | 41 386 | 47 134 |
| York | 10 296 | 18 511 | 28 807 |
| Concordia | 3 304 | 5 349 | 8 653 |
| Laval | 6 274 | 21 042 ⁵⁰ | 27 316 |
| McGill | 14 004 | 23 701 ⁵¹ | 37 705 |
| Montréal | 8 256 | 14 677 | 22 933 |
| Québec | 8 702 | 14 885 | 23 587 |
| Sherbrooke | 3 966 | 12 876 | 16 842 |
| Dalhousie | 4 350 | 36 245 | 40 595 |
| Memorial | 6 542 | 37 767 | 44 309 |
| New Brunswick | 2 747 | 18 341 | 21 088 |
| CISTI | 7 324 | 5 108 | 12 432 |
| Library and Archives | 43 228 | 3 107 | 46 335 |
| Library of Parliament | N/R | N/R | N/R |

U/A = Unavailable

N/A = Not applicable

N/P = Non-pertinent

N/R = Did not reply

| | Serial subscriptions | Electronic serial titles in aggregator packages | Cancelled serial titles | Value of cancelled serial titles |
|-----------------------|-----------------------------|--|--------------------------------|---|
| Question | 4.3 | 4.4 | 4.5 | 4.6 |
| British Columbia | 57 667 | U/A | 379 | 227 472 |
| Simon Fraser | 9 026 | 38 347 | 544 | U/A |
| Victoria | 15 940 | 18 700 | 103 | 115 978 |
| Alberta | 9 500 | U/A | 240 | 36 673 |
| Calgary | 21 025 | 32 159 ⁵² | 114 | 93 428 |
| Manitoba | 17 827 | 14 363 | 21 | 19 467 |
| Regina | 1 842 | 22 087 | 21 | 5 688 |
| Saskatchewan | 24 685 | 22 788 | 267 | 23 491 |
| Carleton | 9 561 | 28 101 ⁵³ | 8 | 739 |
| Guelph | 10 997 | 13 484 ⁵⁴ | 0 | 0 |
| McMaster | 21 750 | 10 163 | 81 | 72 150 |
| Ottawa | U/A | U/A | 175 | 73 293 |
| Queen's | 32 372 | 67 42 | U/A | U/A |
| Toronto | 58 572 | 25 541 | U/A | U/A |
| Waterloo | U/A ⁵⁵ | U/A | 11 | 21 794 |
| Western Ontario | 6 653 | 21 425 | 744 | 241 093 |
| Windsor | 46 958 | 24 146 ⁵⁶ | 276 | 4 637 |
| York | 8 066 | 20 258 | 387 | 140 873 |
| Concordia | 13 594 | 15 316 | 70 | 46 422 |
| Laval | 22 796 ⁵⁷ | 14 622 | 277 | 32 718 |
| McGill ⁵⁸ | 27 633 | 12 289 | 12 | 14 966 |
| Montréal | 21 941 | 4 623 | 276 | 31 156 |
| Québec | N/A | N/A | 522 | N/A |
| Sherbrooke | 16 842 | N/A | N/A | N/A |
| Dalhousie | 6 565 | 34 320 | 260 | 205 320 |
| Memorial | 45 528 | 33 211 | 12 | 5 251 |
| New Brunswick | 18 568 | 8 867 | 54 | 35 719 |
| CISTI | 8 803 | 4 529 | 63 | 46 808 |
| Library and Archives | 1 673 | N/A | N/A | N/A |
| Library of Parliament | N/R | N/R | N/R | N/R |

U/A = Unavailable

N/A = Not applicable

N/P = Non-pertinent

N/R = Did not reply

Table V - Library materials expenditures

| | Print monographs | Electronic monographs | Total monographs | Print Serials | Electronic serials | Total Serials |
|---------------------------|-------------------------|------------------------------|-------------------------|-------------------------|---------------------------|-------------------------|
| Question | 5.1 | 5.2 | | 5.3 | 5.4 | |
| British Columbia | 2 591 325 | 320 081 | 2 911 406 | 4 376 300 | 8 234 386 | 12 610 686 |
| Simon Fraser | 2 925 641 | 224 802 | 3 150 443 | 2 498 098 | 2 298 626 | 4 796 724 |
| Victoria | 1 206 071 | 76 184 | 1 967 920 | 904 457 | 3 258 987 | 4 163 444 |
| Provincial average | \$2 241 012 | \$435 577 | \$2 676 590 | \$2 592 952 | \$4 597 333 | \$7 190 285 |
| Alberta ⁵⁹ | 5 370 123 ⁶⁰ | 80 313 | 6 350 436 | 2 708 477 | 7 167 069 | 9 875 546 |
| Calgary | 2 689 893 | 556 193 | 3 246 086 | 2 176 920 | 4 516 563 | 6 693 483 |
| Manitoba | 1 681 689 | 300 978 | 1 982 667 | 2 056 924 | 3 098 398 | 5 155 322 |
| Regina | 980 826 | 27 051 | 1 007 877 | 447 041 | 1 470 618 | 1 917 659 ⁶¹ |
| Saskatchewan | 2 530 395 | 19 435 | 2 549 830 | 1 721 962 | 4 566 908 | 6 288 870 |
| Regional average | \$2 650 585 | \$376 794 | \$3 027 379 | \$1 822 265 | \$4 163 911 | \$5 986 176 |
| Carleton | 979 761 | N/A ⁶² | 979 761 | 765 354 | 2 626 138 | 3 391 492 |
| Guelph | 1 214 493 | 194 803 ⁶³ | 1 409 296 | 346 568 | 3 427 390 | 3 773 958 |
| McMaster | 1 120 202 | 443 584 | 1 563 786 | 1 213 870 | 4 415 501 | 5 629 371 |
| Ottawa | 2 685 792 | U/A | 2 685 792 | 1 721 904 | 4 199 276 | 5 921 180 |
| Queen's | 1 406 799 | U/A | 1 406 799 | 1 902 383 | 5 207 822 | 7 110 205 |
| Toronto | 8 522 551 | 869 867 | 9 392 418 | 11 641 324 | 3 388 564 | 15 029 888 |
| Waterloo | 1 276 591 | 19 093 | 1 265 684 | 1 202 007 ⁶⁴ | 4 077 983 ⁶⁵ | 5 279 990 |
| Western Ontario | 1 889 631 | 63 680 | 1 953 311 | 2 321 997 | 6 388 901 | 8 710 898 |
| Windsor | 769 397 | 19 631 ⁶⁶ | 759 028 | 983 832 | 2 611 199 | 3 595 031 |
| York | 2 333 659 | 209 594 | 254 323 | 2 141 840 | 4 902 039 | 7 043 879 |
| Provincial average | \$2 213 888 | \$260 036 | \$2 395 913 | \$2 424 108 | \$4 124 481 | \$6 548 589 |
| Concordia | 990 051 | 46 692 | 1 036 743 | 764 648 | 2 673 853 | 3 438 501 |
| Laval | 2 500 058 | 0 | 2 500 058 | 2 452 443 | 5 027 837 | 7 480 280 |
| McGill | 3 475 266 | 657 199 | 4 132 465 | 1 978 221 | 5 812 182 | 7 790 403 |
| Montréal | 1 782 476 | 30 137 | 1 812 613 | 3 509 550 | 4 061 724 | 7 571 274 |
| Québec | 112 811 | N/A | 1 128 119 | 789 144 | 1 649 325 | 2 438 469 |
| Sherbrooke | 556 928 | N/A | 556 928 | 2 538 183 | N/A | 2 538 183 |
| Provincial average | \$1 738 816 | \$183 507 | \$1 861 154 | \$2 005 365 | \$3 844 984 | \$5 209 518 |
| Dalhousie | 598 948 | 50 727 | 649 675 | 1 386 038 | 3 741 615 | 5 127 653 |
| Memorial | 1 581 155 | 98 549 | 1 679 704 | 1 437 581 | 3 134 302 | 4 571 883 |
| New Brunswick | 439 683 | 37 612 | 477 295 | 597 604 | 949 694 | 1 547 298 |
| Regional average | \$ 873 262 | \$62 296 | \$ 935 558 | \$1 140 408 | \$2 608 537 | \$3 748 945 |
| CISTI | 510 468 | 31 038 | 541 506 | 9 463 770 | 1 935 963 | 11 399 733 |
| Library and Archives | 753 840 | 85 583 | 839 423 | 662 761 | 40 376 | 70 3137 |
| Library of Parliament | N/R | N/R | N/R | N/R | N/R | N/R |
| National average | \$1 945 925 | \$252 020 | \$2 154 494 | \$2 300 386 | \$3 745 830 | \$5 917 050 |
| National total | \$56 431 831 | \$6 048 491 | \$62 480 322 | \$66 711 201 | \$104 883 239 | \$171 594 440 |

U/A = Unavailable

N/A = Not applicable

N/P = Non-pertinent

N/R = Did not reply

| | Other library materials | Miscellaneous materials | Total library materials | Contract binding | External funding | Funding from external agencies |
|---------------------------|--------------------------------|--------------------------------|--------------------------------|-------------------------|-------------------------|---------------------------------------|
| Question | 5.5 | 5.6 | 5.7 | 5.8 | 5.9 | 5.10 |
| British Columbia | 0 | 0 | 15 522 092 | 199 388 | 0 | 0 |
| Simon Fraser | 761 791 | 135 961 | 8 844 919 | 117 400 | 460 976 | U/A |
| Victoria | U/A | 232 966 | 6 364 330 | 140 736 | 129 701 | 0 |
| Provincial average | \$380 896 | \$ 122 976 | \$10 243 780 | \$152 508 | \$195 892 | \$0 |
| Alberta ⁶⁷ | 0 | 741 146 | 16 967 128 | 145 733 | U/A ⁶⁸ | N/A |
| Calgary | 1 064 648 | 419 328 ⁶⁹ | 11 423 545 | 108 168 | U/A | U/A |
| Manitoba | 375 855 | 346 092 | 7 859 936 | 153 562 | N/A | N/A |
| Regina | 158 896 | 7 093 | 3 091 525 | 3 608 | 7 457 ⁷⁰ | N/A |
| Saskatchewan | U/A | 189 781 | 9 028 481 | 84 068 | 1 677 630 ⁷¹ | 0 |
| Regional average | \$399 850 | \$340 688 | \$9 674 123 | \$99 028 | \$842 544 | \$0 |
| Carleton | 226 820 ⁷² | 88 787 | 4 686 860 | 112 616 | N/A | N/A |
| Guelph | 175 071 ⁷³ | 501 543 ⁷⁴ | 5 859 868 | 32 153 | 0 | 0 |
| McMaster | 490 593 ⁷⁵ | 257 958 | 7 941 708 | 145 753 | 0 | 0 |
| Ottawa | U/A | 194 110 | 8 801 082 | 112 976 | 0 | 0 |
| Queen's | 134 045 | 514 411 ⁷⁶ | 9 165 460 | 100 334 | U/A | U/A |
| Toronto | 104 867 | N/A | 23 918 320 | 463 590 | N/A | N/A |
| Waterloo | 299 449 ⁷⁷ | 342 392 ⁷⁸ | 7 187 515 | 37 241 | 76 562 | N/A |
| Western Ontario | U/A | 4 997 | 10 669 206 | 126 424 | 0 | N/A |
| Windsor | 0 | 63 552 | 4 417 611 ⁷⁹ | 29 598 | 9 870 | U/A |
| York | 163 170 | N/A | 9 750 302 | 158 705 | N/A | N/A |
| Provincial average | \$199 252 | \$245 969 | \$9 239 793 | \$135 539 | \$144 05 | \$0 |
| Concordia | 33 586 ⁸⁰ | 8 386 | 4 517 216 | 79 690 | 254 491 | N/A |
| Laval | 104 821 | 0 | 10 085 159 | 54 510 | 200 500 | 0 |
| McGill | 1 439 126 | 69 332 | 13 431 326 | 229 981 | 1 113 344 | 0 |
| Montréal | 90 933 | 133 661 | 9 608 481 | 203 819 | 889 | 0 |
| Québec | 63 895 | 6 583 | 3 637 066 | 74 360 | 359 534 | U/A |
| Sherbrooke | 764 952 | 265 346 | 1 425 409 | 38 839 | 109 605 | U/A |
| Provincial average | \$416 219 | \$80 551 | \$7 567 443 | \$113 533 | \$339 727 | \$0 |
| Dalhousie | 0 | 111 552 | 5 664 721 | 41 710 | 12 183 | 0 |
| Memorial | 120 87 | 41 900 | 6 305 574 | 89 115 | 0 | 0 |
| New Brunswick | 585 331 | 252 161 | 2 860 285 | 48 737 | N/A | N/A |
| Regional average | \$119 139 | \$135 201 | \$4 944 127 | \$59 854 | \$6 092 | \$0 |
| CISTI | 1 583 330 | N/A | 13 524 569 | N/A | N/A | N/A |
| Library and Archives | 239 559 | 20 045 | 1 802 164 | U/A | N/A | N/A |
| Library of Parliament | N/R | N/R | N/R | N/R | N/R | N/R |
| National average | \$354 913 | \$190 349 | \$8 519 436 | \$117 363 | \$232 092 | \$0 |
| National total | \$8 872 825 | \$4 949 083 | \$247 063 658 | \$3 168 814 | \$4 409 742 | \$0 |

U/A = Unavailable

N/A = Not applicable

N/P = Non-pertinent

N/R = Did not reply

Table VI - Salary and other operating expenditures

| | Notes | Professional staff | Support staff | Casual staff |
|---------------------------|------------|----------------------|----------------------|---------------------|
| Question | 8.3 | 6.1 | 6.2 | 6.3 |
| British Columbia | N | 7 681 298 | 7 515 179 | 927 964 |
| Simon Fraser | N | 3 154 645 | 3 477 062 | 546 145 |
| Victoria | N | 2 474 666 | 3 758 170 | U/A |
| Provincial average | | \$4 436 870 | \$4 916 804 | \$737 055 |
| Alberta ⁸¹ | N | 5 994 083 | 9 130 644 | 933 897 |
| Calgary | N | 3 703 735 | 6 448 712 | 530 600 |
| Manitoba | N | 4 851 363 | 5 282 742 | 800 386 |
| Regina | N | 1 537 718 | 1 373 226 | 68 553 |
| Saskatchewan | N | 3 348 348 | 3 179 954 | 308 294 |
| Regional average | | \$3 887 049 | \$5 083 056 | \$528 346 |
| Carleton | N | 2 268 457 | 3 917 171 | 541 709 |
| Guelph | N | 2 770 228 | 2 997 448 | 290 926 |
| McMaster | Y | 2 157 960 | 3 986 980 | 403 625 |
| Ottawa | N | 2 776 468 | 4 577 252 | 321 258 |
| Queen's | N | 2 668 876 | 4 460 434 | 294 483 |
| Toronto | N | 14 530 423 | 16 157 780 | 3 991 028 |
| Waterloo ⁸² | N | 2 470 442 | 3 746 203 | 761 599 |
| Western Ontario | N | 4 088 520 | 3 632 756 | 387 255 |
| Windsor | N | 2 013 278 | 2 730 936 | 79 440 |
| York | N | 4 939 032 | 4 886 995 | 1 157 301 |
| Provincial average | | \$4 069 368 | \$5 109 396 | \$822 862 |
| Concordia | N | 3 161 520 | 4 295 455 | 90 108 |
| Laval | Y | 3 681 209 | 5 656 870 | 451 437 |
| McGill | Y | 5 544 269 | 5 946 029 | 721 866 |
| Montréal | N | 5 941 741 | 10 043 883 | 36 500 |
| Québec | Y | 3 140 666 | 4 630 923 | 442 220 |
| Sherbrooke | Y | 1 567 050 | 1 820 575 | 377 142 |
| Provincial average | | \$3 839 409 | \$5 398 956 | \$353 212 |
| Dalhousie | Y | 2 441 126 | 2 719 616 | 378 497 |
| Memorial | Y | 2 934 126 | 3 858 218 | 778 845 |
| New Brunswick | N | U/A ⁸³ | U/A ⁸⁴ | 152 574 |
| Regional average | | \$2 687 626 | \$3 288 917 | \$436 639 |
| CISTI | N | U/A | U/A | U/A |
| Library and Archives | Y | 3 854 6956 | 26 060 044 | 1 413 254 |
| Library of Parliament | N/R | N/R | N/R | N/R |
| National average | | \$5 199 569 | \$5 788 565 | \$636 552 |
| National total | | \$140 388 203 | \$156 291 257 | \$17 186 906 |

Y= Fringe benefits are paid from the library budget

N= Fringe benefits are paid from the University budget

U/A = Unavailable

N/A = Not applicable

N/P = Non-pertinent

N/R = Did not reply

| | Total staffing expenditures | Fringe benefits | Other operating expenditures | Totals |
|---------------------------|-----------------------------|---------------------|------------------------------|----------------------|
| Question | 6.4 | 6.5 | 6.6 | 6.4+6.5+6.6 |
| British Columbia | 16 124 441 | 2 634 531 | 3 530 005 | 22 288 977 |
| Simon Fraser | 7 177 852 | 1 493 541 | 1 652 452 | 10 323 845 |
| Victoria | 6 232 836 | 934 366 | 1 323 621 | 8 490 823 |
| Provincial average | \$9 845 043 | \$1 687 479 | \$2 168 693 | \$13 701 215 |
| Alberta ⁸⁵ | 16 058 624 | 3 048 965 | 2 399 262 ⁸⁶ | 21 506 851 |
| Calgary | 10 683 047 | 1 989 936 | 1 034 208 | 13 707 191 |
| Manitoba | 10 934 491 | 1 684 650 | 1 735 084 | 14 354 225 |
| Regina | 2 979 497 | U/A ⁸⁷ | 789 322 | 3 768 819 |
| Saskatchewan | 6 836 596 | 1 079 937 | 1 296 175 | 9 212 708 |
| Regional average | \$9 498 451 | \$1 950 872 | \$1 450 810 | \$12 509 959 |
| Carleton | 6 727 337 | 1 162 780 | 738 455 | 8 628 572 |
| Guelph | 6 058 602 | 1 451 731 | 1 322 166 ⁸⁸ | 8 832 499 |
| McMaster | 6 548 565 | 1 742 687 | 1 209 630 | 9 500 882 |
| Ottawa | 7 674 978 | 1 470 744 | 1 582 405 | 10 728 127 |
| Queen's | 7 423 793 | 1 412 466 | 2 217 879 | 11 054 138 |
| Toronto | 34 679 231 | 7 433 992 | 6 908 106 | 49 021 329 |
| Waterloo | 6 978 244 | 1 407 142 | 3 016 135 ⁸⁹ | 11 401 521 |
| Western Ontario | 8 108 531 | 2 238 028 | 873 935 | 11 220 494 |
| Windsor | 4 823 654 | 1 069 966 | 480 937 | 6 374 557 |
| York | 10 983 328 | 2 576 219 | 1 313 036 | 14 872 583 |
| Provincial average | \$10 000 626 | \$2 196 576 | \$1 966 268 | \$14 163 470 |
| Concordia | 7 547 083 | 1 539 409 | 533 749 | 9 552 221 |
| Laval | 9 789 516 | 2 732 943 | 488 397 | 13 010 856 |
| McGill | 12 212 164 | 2 257 750 | 4 227 551 | 18 697 465 |
| Montréal | 16 022 124 | 3 407 438 | 1 150 797 | 20 580 359 |
| Québec | 8 213 809 | 1 579 662 | 503 099 | 10 296 570 |
| Sherbrooke | 3 764 767 | 750 645 | 261 595 | 4 777 007 |
| Provincial average | \$9 591 577 | \$2 044 641 | \$1 194 198 | \$12 830 416 |
| Dalhousie | 5 539 239 | 1 014 007 | 1 056 018 | 7 609 264 |
| Memorial | 7 571 189 | 1 131 973 | 1 250 018 | 9 953 180 |
| New Brunswick | 4 354 116 | U/A | 485 522 | 4 839 638 |
| Regional average | \$5 821 515 | \$1 072 990 | \$930 519 | \$7 467 361 |
| CISTI | 18 987 000 | U/A | 13 965 431 | 32 952 431 |
| Library and Archives | 66 020 254 | N/A | 34 687 723 | 100 707 977 |
| Library of Parliament | N/R | N/R | N/R | N/R |
| National average | \$11 622 583 | \$1 969 820 | \$3 171 196 | \$16 494 246 |
| National total | \$337 054 908 | \$49 245 508 | \$92 032 713 | \$478 333 129 |

U/A = Unavailable

N/A = Not applicable

N/P = Non-pertinent

N/R = Did not reply

Table VII - Summary of library expenditures

| | Total materials expenditure (includes binding) | Total staffing expenditure (includes fringe benefits) | Operating expenditure | Totals | Percentage | | |
|---------------------------|--|---|-------------------------|------------------------|---------------|---------------|---------------|
| | | | | | Material | Salaries | Operating |
| Question | 5.7 + 5.8 | 6.4 + 6.5 | 6.7 | 5.7+5.8+6.4+6.5 | | | |
| British Columbia | 15 721 480 | 18 758 972 | 3 530 005 | 38 010 457 | 41.36 | 49.35 | 9.28 |
| Simon Fraser | 8 962 319 | 8 671 393 | 1 652 452 | 19 286 164 | 46.47 | 44.96 | 8.56 |
| Victoria | 6 505 066 | 7 167 202 | 1 323 621 | 14 995 889 | 43.37 | 47.79 | 8.82 |
| Provincial average | \$103 926 288 | \$11 532 522 | \$2 168 693 | \$24 097 503 | 43.16% | 48.04% | 8.79% |
| Alberta ⁹⁰ | 17 112 861 | 19 107 589 | 2 399 262 ⁹¹ | 38 619 712 | 44.31 | 49.47 | 6.21 |
| Calgary | 11 531 713 | 12 672 983 | 1 034 208 | 25 238 904 | 45.69 | 50.21 | 4.10 |
| Manitoba | 8 013 498 | 12 619 141 | 1 735 084 | 22 367 723 | 35.82 | 56.41 | 7.75 |
| Regina | 3 095 133 | 2 979 497 | 789 322 | 6 863 952 | 45.09 | 43.40 | 11.49 |
| Saskatchewan | 9 112 549 | 7 916 533 | 1 296 175 | 18 325 257 | 49.72 | 43.20 | 7.07 |
| Regional average | \$9 773 151 | \$11 059 149 | \$1 450 810 | \$22 283 110 | 44.13% | 48.54% | 7.33% |
| Carleton | 4 799 476 | 7 890 117 | 738 455 | 13 428 048 | 35.74 | 58.76 | 5.50 |
| Guelph | 5 892 021 | 7 510 333 | 1 322 166 | 14 724 520 | 40.02 | 51.00 | 8.98 |
| McMaster | 8 087 461 | 8 291 252 | 1 209 630 | 17 588 343 | 45.98 | 47.14 | 6.88 |
| Ottawa | 8 914 058 | 9 145 722 | 1 582 405 | 19 642 185 | 45.38 | 46.56 | 8.05 |
| Queen's | 9 265 794 | 8 836 259 | 2 217 879 | 20 319 932 | 45.59 | 43.48 | 10.91 |
| Toronto | 24 381 910 | 42 113 223 | 6 908 106 | 73 403 239 | 33.21 | 57.37 | 9.41 |
| Waterloo | 7 260 756 | 8 385 386 | 3 016 135 | 18 662 277 | 38.91 | 44.93 | 16.16 |
| Western Ontario | 10 795 630 | 10 346 559 | 873 935 ⁹² | 22 016 124 | 49.03 | 46.99 | 3.97 |
| Windsor | 4 447 209 | 5 893 620 | 480 937 | 10 821 766 | 41.10 | 54.46 | 4.44 |
| York | 9 909 007 | 13 559 547 | 1 313 036 | 24 781 590 | 39.99 | 54.71 | 5.29 |
| Provincial average | \$9 375 332 | \$12 197 201 | \$1 966 268 | \$23 538 802 | 41.5% | 50.54% | 7.96% |
| Concordia | 4 596 906 | 9 086 492 | 465 729 | 14 149 127 | 32.49 | 64.21 | 3.29 |
| Laval | 10 139 669 | 12 522 459 | 488 397 | 23 150 525 | 43.80 | 54.09 | 2.11 |
| McGill | 13 661 307 | 14 469 914 | 4 227 551 | 32 358 772 | 42.22 | 44.71 | 13.06 |
| Montréal | 9 812 300 | 19 429 562 | 1 150 797 | 30 392 659 | 32.29 | 63.92 | 3.79 |
| Québec | 3 711 426 | 9 793 471 | 503 099 | 14 007 996 | 26.50 | 69.91 | 3.59 |
| Sherbrooke | 4 164 248 | 4 515 412 | 261 595 | 8 941 255 | 46.57 | 50.50 | 2.93 |
| Provincial average | \$7 680 976 | \$11 636 218 | \$1 182 861 | \$20 500 055 | 37.31% | 57.9% | 4.8% |
| Dalhousie | 5 706 431 | 6 553 246 | 1 056 018 | 13 315 695 | 42.85 | 49.21 | 7.93 |
| Memorial | 6 394 689 | 8 703 162 | 1 250 018 | 16 347 869 | 39.12 | 53.23 | 7.65 |
| New Brunswick | 2 910 822 | 4 354 116 | 485 522 | 7 750 460 | 37.56 | 56.17 | 6.26 |
| Regional average | \$5 003 981 | \$6 536 841 | \$930 519 | \$12 471 341 | 39.85% | 52.88% | 7.28% |
| CISTI | 13 524 569 | 18 987 000 | 13 965 431 | 46 477 000 | 29.1 | 40.85 | 30.04 |
| Library and Archives | 1 802 164 | 66 020 254 | 34 687 723 | 102 510 141 | 17.58 | 64.4 | 33.84 |
| Library of Parliament | N/R | N/R | N/R | N/R | N/R | N/R | N/R |
| National average | \$8 628 706 | \$13 320 704 | \$3 171 196 | \$25 120 606 | 39.35% | 51.76% | 88.77% |
| National total | \$250 232 472 | \$386 300 416 | \$91 964 693 | \$728 497 501 | | | |

U/A = Unavailable

N/A = Not applicable

N/P = Non-pertinent

N/R = Did not reply

Table VIII - Summary of library personnel

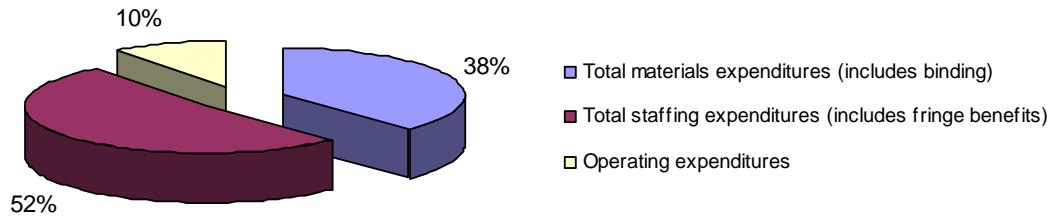
| | Professional staff | Other professionals | Total professionals | Support staff FTE | Casual staff FTE | Total staff FTE |
|---------------------------|---------------------------|----------------------------|----------------------------|--------------------------|-------------------------|------------------------|
| Question | 7.1 | 7.2 | 7.3 | 7.4 | 7.5 | 7.6 |
| British Columbia | 83.25 | 28.35 | 111.6 | 199.15 | 37.56 | 348.31 |
| Simon Fraser | 41.75 | 9.3 | 51.05 | 87.57 | 14.35 | 152.97 |
| Victoria | 32 | 9 | 41 | 100 | 15 | 156 |
| Provincial average | 52.33 | 15.55 | 67.88 | 128.91 | 22.3 | 219.09 |
| Alberta | 74 | 8 | 82 | 215 | 27 | 324 |
| Calgary | 46.3 | 5 | 51.3 | 139.8 | 27.2 | 218.3 |
| Manitoba | 61 | 0 | 61 | 133 | 30.09 | 224.09 |
| Regina | 20 | 4 | 24 | 45 | 3 | 72 |
| Saskatchewan | 33 | 14 | 47 | 94 | 11 | 152 |
| Regional average | 46.86 | 6.2 | 53.06 | 125.36 | 19.66 | 198.08 |
| Carleton | 26.8 | 0 | 26.8 | 76.05 | 28.68 | 131.53 |
| Guelph | 29 | 11 | 40 | 72 | 19 | 131 |
| McMaster | 30 | 4 | 34 | 107 | 24 | 165 |
| Ottawa | 34.6 | 2 | 36.6 | 116.08 | 7.4 | 160.08 |
| Queen's | 43 ⁹³ | 2 ⁹⁴ | 45 ⁹⁵ | 108 ⁹⁶ | 16 | 169 |
| Toronto | 170 | 17 | 187 | 352 | 148 ⁹⁷ | 686 |
| Waterloo | 30 | 4.8 | 34.8 | 96.16 | 43.39 | 174.35 |
| Western Ontario | 55 | 16 | 71 | 103 | 21 | 195 |
| Windsor | 27 | 1 ⁹⁸ | 28 | 59 | 16 | 104 |
| York | 44.1 | 14.7 | 58.8 | 111.5 | 57 | 227.3 |
| Provincial average | 48.95 | 7.25 | 56.2 | 120.08 | 38.05 | 214.33 |
| Concordia | 37 | 4 | 41 | 115 | 3 | 159 |
| Laval | 55 | 5 | 60 | 154 | 12 | 226 |
| McGill | 58 | 4 | 62 | 162 | 31 | 255 |
| Montréal | 83.5 | 4 | 87.5 | 223 | 1 | 311.5 |
| Québec | 45 | 1 | 46 | 122 | 10.95 | 178.95 |
| Sherbrooke | 22 | 1 | 23 | 52.8 | 2 | 77.8 |
| Provincial average | 50.08 | 3.167 | 53.25 | 138.13 | 9.992 | 201.38 |
| Dalhousie | 32.5 | 0 | 32.5 | 83.44 | 35.6 | 151.54 |
| Memorial | 39.03 | 0 | 39.03 | 112.2 | 30.35 | 181.58 |
| New Brunswick | 20.5 ⁹⁹ | 3 ¹⁰⁰ | 23.5 | 65.24 | 6.78 | 95.52 |
| Regional average | 30.68 | 1 | 31.68 | 86.96 | 24.24 | 142.88 |
| CISTI | 59 | 123 | 182 | 150 | 0 | 332 |
| Library and Archives | 117 | 376 | 493 | 581 | 34 | 1108 |
| Library of Parliament | N/R | N/R | N/R | N/R | N/R | N/R |
| National average | 49.98 | 23.14 | 73.12 | 139.14 | 24.56 | 236.82 |
| National total | 1 449 | 671.2 | 2120 | 4035 | 712.4 | 6 867.8 |

U/A = Unavailable

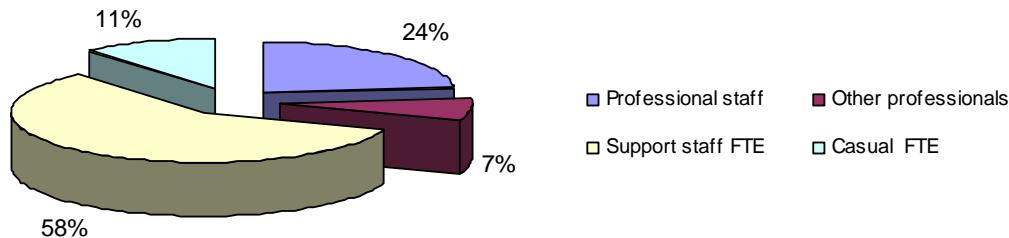
N/A = Not applicable

N/P = Non-pertinent

N/R = Did not reply

Table IV - Summary expenditures staffing and collections

| | |
|--|---------------|
| Total materials expenditures (includes binding) | \$236 094 317 |
| Total staffing expenditures (includes fringe benefits) | \$323 713 751 |
| Operating expenditures | \$63 289 302 |
| Totals | \$623 097 370 |



| | |
|---------------------|-------|
| Professional staff | 1 479 |
| Other professionals | 435 |
| Total professionals | 1 914 |
| Support staff FTE | 3 624 |
| Casual FTE | 715 |
| Total staff FTE | 6 298 |

Total Collections in CARL Libraries

| | |
|--|------------|
| Total volumes held in 2003–2004 | 80 334 246 |
| Total print monographs titles | 36 200 486 |
| Monographs purchased in 2003–2004 | 656 717 |
| Total electronic monographs titles | 934 086 |
| Electronics monographs titles purchased in 2003–2004 | 940 561 |
| Total current serials received | 573 630 |

Expenditures Establishment and Collections Size Questionnaire

I. Collections

Question 1: Print volumes

- 1.1 Volumes held at the end of the previous year
- 1.2 Volumes added during the year—Gross
- 1.3 Volumes withdrawn during the year
- 1.4 Net additions (Subtract line 1.3 from line 1.2)
- 1.5 Total volumes (Add line 1.1 and line 1.4)

Question 2: Other formats

- 2.1 Microform units
- 2.2 Government documents not counted elsewhere
- 2.3 Manuscripts and archives (linear metre)
- 2.4 Printed music scores
- 2.5 Cartographic materials
- 2.6 Graphic materials
- 2.7 Audio materials
- 2.8 Film and video materials

Question 3: Monographs

- 3.1 Print monograph titles
- 3.2 Monograph volumes purchased
- 3.3 Electronic monograph titles
- 3.4 Electronic monograph titles purchased
- 3.5 Total monograph titles

Question 4: Current serials received

- 4.1 Number of print and microform titles
- 4.2 Number of electronic titles
- 4.3 Number of subscriptions purchased
- 4.4 Number of electronic serial titles included in aggregator packages
- 4.5 Number of titles cancelled
- 4.6 Total value of cancelled titles

II. Expenditures

Question 5: Library materials

- 5.1 Expenditures for print monograph volumes
- 5.2 Expenditures for electronic monograph titles
- 5.3 Expenditures for current print and microform serials
- 5.4 Expenditures for current electronic serials
- 5.5 Expenditures for other library materials (e.g. microforms)
- 5.6 All materials fund expenditures not included above
- 5.7 Total library materials (add lines 5.1 to 5.6)
- 5.8 Contract binding
- 5.9 Total institutional funding received from external sources (eg. O.I.T., B.C.K.N.)
- 5.10 Expenditures on behalf of the institutions by external agencies

Question 6: Salaries and wages

- 6.1 Professional staff
- 6.2 Support staff
- 6.3 Casual staff
- 6.4 Total staffing expenditures (add lines 6.1 to 6.3)
- 6.5 Fringe benefits
- 6.6 Other operating expenditures
- 6.7 Total library expenditures (add lines 5.7, 5.8, 6.4 & 6.6)

III. Personnel

- 7.1 Librarians FTE
- 7.2 Other professionals FTE
- 7.3 Total professionals FTE (add line 7.1 and 7.2)
- 7.4 Support staff FTE
- 7.5 Casual staff FTE
- 7.6 Total staff FTE (Add lines 7.3, 7.4, and 7.5)

IV. Local characteristics

- 8.1 Basic volume count is
- 8.2 Government publications are included in count of current serials.
- 8.4 Law Library statistics are included.
- 8.5 Medical Library statistics are included.
- 8.6 List all libraries included:

Endnotes to Expenditures, Establishment and Collection Size questionnaire

¹ General: New campus New campus UBC-Okanagan as of July 1, 2005; 1.1 New base count, includes UBCO base; 1.2 Excludes e-books, includes UBCO; 2.6 Includes UBCO additions; 2.8 Includes UBCO additions; 3.2 Current count includes base counts in 1.1 - therefore, not a valid count here; 3.3 and 3.4 Partial duplicate of 04-05 figures - refer to 05-06 figures instead 3.5; Total of 3.1 and 3.3; 4.3 Includes print, e-serials, UBCO additions; 5.1 UBCO volumes are not "purchased" in 05-06 - volume increase does not match expenditure increase; 5.3 Additions: from UBCO 5.7; Includes UBCO; 6.4 Includes UBCO; 6.5 Fringe: partial figures only for reading rooms/affiliated libraries; 6.7 Includes UBCO - 9 months; 7.1-7.13 includes UBCO- 9 months; change in support staff due to some ETA's, some staff moved to professional category (M&P); decrease in casual due to closure of Chapman Learning Commons for renovation .

² New base count, includes UBCO base

³ Section #3 Monographs 3.1 Print monograph titles should be 999,072 3.2 Monograph volumes purchased should be 30,611 3.5 Total monograph title should be 1,466,639

⁴ URL - <http://www.library.ualberta.ca/kcommon>

⁵ Volumes added figure varies from year to year.

⁶ Figure based on recount of collection.

⁷ Excludes Theological College Libraries on campus that are not part of the library system

⁸The total includes government docs as an item count. Carleton does not keep a volume count for government docs.

⁹ The total includes government docs as an item count. Carleton does not keep a volume count for government docs.

¹⁰ Revised total to include Baycrest, Bloorview and Toronto Rehab collections

¹¹ We are continuing to change over to an automated count only for volumes. We have achieved this except in one library that is continuing to count manually. As a result we have changed the volumes held as recorded the year previous.

¹² Le chiffre au 31 mai 2005 a été ajusté, passant de 2 389 108 à 2 408 137, en raison d'une harmonisation dans le compte de notre état de collection.

¹³ Les notes pour l'année 2004-2005 sont encore valables.

¹⁴ Fiscal Year May 1, 2005 - April 30, 2006

¹⁵ Volumes withdrawn figure varies from year to year.

¹⁶ Volumes added figure varies from year to year.

¹⁷ Figure based on recount of base collection done Summer, 2006 (as a result,sum of 1.1 and 1.4 will be different).

¹⁸ estimate, calculated 2.5% increase

¹⁹ Government documents are integrated into other counts

²⁰ Based on recount

²¹ estimate, calculated 1% increase

²² estimate, calculated 1% increase

²³ Items transferred to Geography/Map Library

²⁴ Items withdrawn

²⁵Includes cartographic and graphic items in the Western Archives collections in the Archives and Research Collections Centre only.

²⁶ Includes cartographic and graphic items in the Western Archives collections in the Archives and Research Collections Centre only.

²⁷ Includes audio and visual materials in the Music Library only.

²⁸ Includes audio and visual materials in the Music Library only.

²⁹ Note from 2004/05 no longer valid

³⁰ numbers represent total hours of content

³¹ numbers represent total hours of content

³² Past figures were inaccurately reported. Precise number of monographs purchased from 2000-01 onward is unavailable. All monographs purchased are included in gross volumes added (1.2).

³³ We are ordering many more electronic monographs.

³⁴ Precise number of electronic monograph titles purchased is unavailable. All electronic monograph titles purchased are included in electronic monograph titles (3.3).

³⁵ includes large digital text sets such as "Early English Books On-Line" & Eighteenth Century Collections".

³⁶ 2004/05 figure included titles on which annual access fees were paid. 05/06 figures are for new titles only.

³⁷ Based on recount

³⁸ increase from last year from 75,786 to 221,074 justified due to more and more electronic material being loaded into our database. Probably the largest number of records added this past year are from the Eighteenth Century Collections.

³⁹ 155,000 are Eighteenth Century Online titles.

⁴⁰ The Library provides access to a broad range of electronic monographs such as : Early English Books Online, Eighteenth Century Collections Online, National Bureau of Economic Research publications, the World Bank e-library, Source OECD, and several thousand titles from NetLibrary. An accurate count of all such holdings is currently unavailable.

⁴¹ Figures provided as at December 2006

⁴² We cannot separate out the electronic monograph titles received in publishers' packages.

⁴³ Includes 18th C. online, 150,000 titles

⁴⁴ 3.3 & 3.5 Includes 600,000 title count for "Proquest Dissertations and Theses Full text"

⁴⁵ Most of ebooks are leased through ebrary

⁴⁶ Please note, last year's footnote is no longer valid.

⁴⁷ Number does not include titles included in aggregator services.

⁴⁸ Does not include counts of titles available through JSTOR. These were not viewed as 'current serials.'

⁴⁹ Includes e-titles in aggregator packages. We are also in the process of moving over to a new system for counting serials and this is affecting our counts as we work off of two systems.

⁵⁰ Comprend 4520 périodiques électroniques gratuits mais ne comprend pas de doublons.

⁵¹ Figures much lower than 04-05 because we were able to de-dup the subscriptions from the aggregations.

⁵² Count includes duplicate titles and closed holdings

⁵³ Information from vendors. CARL requested full-text titles only.

⁵⁴ Increase in "aggregator" serials due to subscription to products like Business Source Premier, Academic Search Premier and Factiva.

⁵⁵ Subscription title count available for print only.

⁵⁶ added Business Source Premier (9257) and Factiva (10,000)

⁵⁷ 16 522 + 6 274 = 22796

⁵⁸ 4.3 and 4.4 Figures much lower than 04-05 because we were able to de-dup the subscriptions from the aggregations.

⁵⁹ All expenditure figures are reported in Canadian Dollars.

⁶⁰ The library decided not to lend them anymore - that was a policy change;

⁶¹ Please note that we have corrected the accounting for this questionnaire number. Previously, this number included expenditures for data resources, databases, and indices. These are now recorded as "other Library materials" as detailed above.

⁶² The amount is part of our expenditures on Electronic Information Resources (5.4)

⁶³ Total reported for 2004/2005 under-reported (unavoidably) expenditures on electronic monographs.

Nevertheless, current figure represents strong, growing interest in online monographs.

⁶⁴ Includes print, plus electronic bundled with print.

⁶⁵ Includes expenditures for electronic monograph and serial titles included in publishers' packages.

⁶⁶ please note that last year the amount should have been 22,512 if we have not already informed you of this

⁶⁷ All expenditure figures are reported in Canadian Dollars.

⁶⁸ We are no longer reporting this figure.

⁶⁹ Cables, CDs, LPs,Tapes,etc.

⁷⁰ Canadian Council of Archives, \$3576; TEL (Teaching Enhanced Learning) \$3881. Previously reported UREAD (Provincial) grant now added formally to discretionary pool.

⁷¹ Provincial grant

⁷² Number down from 2004/2005 as last year we purchased, among other things, \$900,000 worth of digital resources.

⁷³ Represents expenditures for multimedia products and one-time-only serials products (e.g. backfiles).

⁷⁴ Represents expenditures for document delivery, interlibrary loan, GST, handling, rights management (e-learning), outsourced cataloguing services and so on.

⁷⁵ Health Sciences Library purchased journal backfiles due to building renovations and University Library purchased Elsevier backfiles.

⁷⁶ Due to an increase in Contract Cataloguing and the purchase of maintenance agreements for our Library Management System; Endeavor Voyager.

⁷⁷ Decrease from previous year relates to extraordinary one-time funding for electronic backfile purchases in 2004/05.

⁷⁸ Includes bibliographic utilities, taxes, ILL/DD, shipping and evaluations.

⁷⁹ this total would be affected by the change in last year's number

⁸⁰ A/V materials cannot be segregated and are included in 5.1 - 5.4

⁸¹ All expenditure figures are reported in Canadian Dollars.

⁸² Salary and personnel figures are current to April 30, 2006.

⁸³ not differentiated between in budget

⁸⁴ not differentiated between in budget

⁸⁵ All expenditure figures are reported in Canadian Dollars.

⁸⁶ Other operating expenditures will vary from year to year

⁸⁷ Paid centrally at institutional level

⁸⁸ Total is markedly lower than for 2004/2005 due to absence of one-time costs for early retirement and resignation program then offered by the University.

⁸⁹ Includes 2005/06 Gifts & Endowments; Gifts & Endowments were not reported in previous years.

⁹⁰ All expenditure figures are reported in Canadian Dollars.

⁹¹ -Excludes fringe benefits.

⁹² The total library expenditures does not include over \$1 million carry forward to 2006-2007 accumulated for positions not filled during the past year.

⁹³ Includes continuing and contract positions.

⁹⁴ FTEs as at November 2005

⁹⁵ FTEs as at November 2005

⁹⁶ FTEs as at November 2005

⁹⁷ In FY 2004-05 the number of casual staff was underreported by 13 and also excluded RCAT. In FY 2005-

⁰⁶ the number of casual staff includes RCAT.

⁹⁸ hired Academic Data Centre Manager

⁹⁹ excludes Director of Libraries as in section D of the survey

¹⁰⁰ includes Director of Libraries, Director of Library Systems and Senior Technical Analyst

SECTION B

Emerging Services

2005–2006

Table I - Information commons and digitization

| | Information knowledge learning commons in library | How is it managed | Digitization project | If yes is it funded by | | | |
|-----------------------|---|-------------------|----------------------|------------------------|------------------|------------------|-------------------|
| | | | | Library Funds | Government Funds | Private Funds | University Funds |
| Question | 1.1 | 1.2 | 2.1 | 2.2 | 2.3 | 2.4 | 2.5 |
| British Columbia | Yes | C/R ¹ | Yes ² | Yes ³ | No ⁴ | Yes ⁵ | Yes ⁶ |
| Simon Fraser | Yes | S/R ⁷ | Yes | Yes | Yes | No | Yes |
| Victoria | Yes | C/R ⁸ | Yes | Yes | Yes | No | No |
| Alberta ⁹ | Yes | S/R | Yes | Yes | Yes | Yes | No |
| Calgary | Yes | S/R ¹⁰ | Yes | Yes | Yes | Yes | Yes |
| Manitoba | No | N/A | Yes | Yes | Yes | No | No |
| Regina | Yes | S/R ¹¹ | Yes | Yes | No | No | No |
| Saskatchewan | Yes | S/R | No | No | No | No | No |
| Carleton | Yes | S/R ¹² | No | No | No | No | No |
| Guelph | Yes | S/R ¹³ | Yes ¹⁴ | Yes | No | No | No |
| McMaster | Yes | S/R ¹⁵ | Yes | Yes | No | No | No |
| Ottawa | No | N/A | Yes | Yes | No | No | No |
| Queen's ¹⁶ | Yes | S/R | No | No | No | No | No |
| Toronto | Yes | S/R ¹⁷ | Yes | Yes | Yes | No | Yes |
| Waterloo | Yes | C/R ¹⁸ | Yes ¹⁹ | Yes | No | Yes | No |
| Western Ontario | No | N/A | Yes | Yes ²⁰ | No | No | Yes ²¹ |
| Windsor | Yes | S/R | Yes | Yes | Yes | Yes | No |
| York ²² | Yes | C/R | Yes | Yes | No | No | Yes |
| Concordia | Yes | C/R ²³ | Yes | Yes | No | No | No |
| Laval | Yes | S/R ²⁴ | Yes | Yes | Yes | No | Yes |
| McGill | Yes | C/R | Yes | Yes | No | Yes | Yes |
| Montréal | Yes | S/R ²⁵ | Yes | Yes | No | No | No |
| Québec | No | N/A | Yes | No | No | No | Yes |
| Sherbrooke | Yes | A/U ²⁶ | No | No | No | No | No |
| Dalhousie | Yes | C/R ²⁷ | Yes | Yes | Yes | Yes | Yes |
| Memorial | Yes | S/R ²⁸ | Yes | Yes | No | No | Yes |
| New Brunswick | No | N/A | Yes | Yes | Yes | Yes | Yes |
| CISTI | No | N/A | Yes | Yes | Yes | No | No |
| Library and Archives | No | N/A | Yes | Yes | Yes | Yes | No |
| Library of ... | N/R | N/R | N/R | N/R | N/R | N/R | N/R |

S/R = Shared responsibility with another university unit

C/R = Complete responsibility of the Library

A/U = Complete responsibility of another university unit

U/A = Unavailable

N/A = Not applicable

N/P = non-pertinent

N/R = Did not reply

Table II - Services offered

| | Assistance for electronic publishing | Assistance to patrons in data analysis | Electronic reference services | | | |
|-----------------------|--|---|-------------------------------|-------------------|--|--------------------|
| | | | Asynchronously | Synchronously | Video conferencing remote screen or multi media | Number of hours |
| Question | 3.1 | 3.2 | 4.1 | 4.2 | 4.3 | 4.4 |
| British Columbia | No | Yes ³⁰ | Yes | Yes | No | 67 |
| Simon Fraser | Yes | Yes | Yes | Yes | Yes | 44 |
| Victoria | No | Yes | Yes | Yes | No | 62 ³¹ |
| Alberta | Yes | Yes | Yes | Yes | Yes | 72 |
| Calgary | Yes | Yes | Yes | Yes ³² | No | 35 ³³ |
| Manitoba | Yes | No | Yes | Yes | No | 35 |
| Regina | Yes | Yes | Yes | No | No | N/A |
| Saskatchewan | No | Yes | Yes | Yes | No | 64 |
| Carleton | No | Yes | Yes | Yes | No | 35 |
| Guelph | Yes | Yes | Yes | No | Yes | 29 ³⁴ |
| McMaster | No | Yes | Yes | Yes | No | 20 |
| Ottawa | No | Yes | Yes | Yes | No | 60 |
| Queen's | No | Yes | Yes | No | No | N/A |
| Toronto | Yes | Yes | Yes | No | Yes | 106 |
| Waterloo | Yes ³⁵ | Yes ³⁶ | Yes | Yes | Yes | 20 ³⁷ |
| Western Ontario | No | No | Yes | Yes | No | 98 |
| Windsor | Yes | Yes | Yes | Yes | No | 68 |
| York | Yes | Yes | Yes | Yes | Yes | 50 |
| Concordia | No | No | Yes | Yes | No | 20 |
| Laval | Yes | Yes | Yes | No | No | 35 |
| McGill | No | Yes | Yes | Yes | No | N/A |
| Montréal | Yes | Yes | Yes | No ³⁸ | No ³⁹ | 0 ⁴⁰ |
| Québec | No | No | Yes | No | Yes | 35 |
| Sherbrooke | No | No | Yes | No | No | 75 |
| Dalhousie | Yes | Yes | Yes | Yes | Yes | 58 |
| Memorial | Yes | Yes | Yes | Yes | Yes | 114 |
| New Brunswick | Yes | Yes | Yes | Yes | No | 36 ⁴¹ |
| CISTI | Yes | No | No | No | No | 40 |
| Library and Archives | No | No | Yes | Yes ⁴² | No | 42 |
| Library of Parliament | N/R | N/R | N/R | N/R | N/R | N/R |

U/A = Unavailable

N/A = Not applicable

N/P = non-pertinent

N/R = Did not reply

Table III - Loan of equipment

| | Does the library lend | | | | | | Does the library use linking software to access full-text |
|-----------------------|-----------------------|------------------------|-------------------|------|----------------|---|---|
| | Laptop | Wireless ethernet card | Software | PDAs | E-Book readers | Other materials | |
| Question | 5.1 | 5.2 | 5.3 | 5.4 | 5.5 | 5.6 | 6.1 |
| British Columbia | Yes | Yes | No | No | No | Microforms Readers Digital camera, tripods, dig camcorder, controllers, graphic tablets, microphones, sensors, climbing harnesses, lighting units, mini desks recorder, webcam, circuit boards, projectors | Yes |
| Simon Fraser | Yes | No | No | No | No | | Yes |
| Victoria | Yes ⁴³ | No | No | No | No | U/A | Yes |
| Alberta | No | No | No | No | No | E-Books on PDA memory / expansion card | Yes |
| Calgary | No | No | No | No | No | Yes | Yes |
| Manitoba | Yes | Yes | Yes | Yes | No | data projectors | Yes |
| Regina | Yes | Yes | Yes ⁴⁴ | No | No | N/A | Yes ⁴⁵ |
| Saskatchewan | Yes | Yes | No | Yes | No | N/A | Yes |
| Carleton | Yes | No | No | No | No | N/A | Yes |
| Guelph | Yes | No | No | No | No | None | Yes |
| McMaster | Yes | No | No | No | No | N/A | Yes |
| Ottawa | Yes | Yes | No | No | No | N/A | Yes |
| Queen's | Yes | No | No | No | No | N/A | Yes |
| Toronto | Yes | No | No | No | Yes | Digital Still/Video Camera | Yes |
| Waterloo | No ⁴⁶ | No | No | No | No | USB keys, headsets | Yes |
| Western Ontario | No | Yes | No | No | No | N/A | Yes |
| Windsor | No | Yes | No | No | Yes | data projectors | Yes |
| York | Yes | No | No | No | No | Portable microform readers | Yes |
| Concordia | No | No | No | No | No | N/A | Yes ⁴⁷ |
| Laval | No | No | No | No | No | Nil | Yes ⁴⁸ |
| McGill | Yes ⁴⁹ | No | Yes | Yes | No | Ipods | Yes |
| Montréal | Yes | No | No ⁵⁰ | No | No | Magnétophones, écouteurs, projecteurs à diapositives (prêt interne seulement). | Yes |
| Québec | No | No | Yes | No | No | N/A | Yes |
| Sherbrooke | No | No | No | No | No | Clés USB | No |
| Dalhousie | No | No | No | No | No | N/A | Yes |
| Memorial | No | No | Yes ⁵¹ | No | No | microfilm, microform readers | Yes ⁵² |
| New Brunswick | Yes | Yes | Yes ⁵³ | No | No | N/A | Yes ⁵⁴ |
| CISTI | No | No | No | No | No | N/A | No |
| Library and Archives | No | No | No | No | No | N/A | No |
| Library of Parliament | N/R | N/R | N/R | N/R | N/R | N/R | N/R |

U/A = Unavailable

N/A = Not applicable

N/P = Non-pertinent

N/R = Did not reply

Emerging Services Questionnaire

Question 1:

- 1.1 Is there an Information / Knowledge / Learning Commons in the library?
- 1.2 If yes, is it the (Please provide the URL leading to a description of the facilities and its services as a footnote)

Question 2:

- 2.1 Has the library undertaken any project to convert text or graphics to digital form? If yes, were these funded from (check all that apply)
 Library funds
 Government funds
 Private funds
 University funds

Question 3: Does your library offer assistance to patrons for?:

- 3.1 Electronic publishing of textual material.
- 3.2 Quantitative and qualitative analysis and interpretation of numeric data?

Question 4: Does your library offer electronic reference services?: (see Instructions Q4)

- 4.1 Asynchronously (e.g. Email)
- 4.2 Synchronously (e.g. chat software this continuously monitored for extended period of time)
- 4.3 Using videoconferencing, remote screen capture, or multi-media enhancements.
- 4.4 Number of service hours

Question 5: Does the library lend electronics equipment such as?:

- 5.1 Laptops?
- 5.2 Wireless ethernet cards?
- 5.3 Software? (If yes, what type and please specify in a footnote)
- 5.4 PDAs?
- 5.5 E-Book readers?
- 5.6 Other (please specify)?

Question 6: Does the library use linking software to access full-text databases?

Endnotes to Emerging Services Questionnaire

¹ Chapman Learning Commons. <http://www.library.ubc.ca/chapmanlearningcommons/welcome.html> Note: currently closed to allow for construction of Phase 2 of The Irving K. Barber Learning Centre Note: other smaller "learning commons" are housed in several branch libraries.

² A number of different examples, see University Archives and Rare Books & Special Collections web sites.

³ N/A

⁴ N/A

⁵ N/A

⁶ N/A

⁷ www.info-commons.sfu.ca

⁸ <http://gateway.uvic.ca/index.html>

⁹ Figures are as at March 31, 2006.

¹⁰ <http://www.ucalgary.ca/IR/infocommons> (same as last year)

¹¹ <http://www.uregina.ca/compser/ITSC/labs.shtml#lib>

¹² There is a link to the Learning Commons on our Library Web site at http://www.library.carleton.ca/learning_commons/index.html

¹³ <http://www.learningcommons.uoguelph.ca/>

¹⁴ Digitization of 1200 photographs and 35 films (converting the films from 16 mm to DVD). Some of the work was outsourced.

¹⁵ <http://library.mcmaster.ca/mills/learningcommons/index.htm>

¹⁶ Footnotes published last year are still valid.

¹⁷ Scotia Information Commons :<http://www.utoronto.ca/ic/> - Education Commons:
<http://www.oise.utoronto.ca/ec/>

¹⁸ 1. RBC Information Commons <http://www.lib.uwaterloo.ca/tour/DC/quickDC.html> (complete responsibility of the Library) 2. Centre for Learning & Teaching Through Technology FLEX Lab <http://lt3.uwaterloo.ca>. (shared responsibility with another University unit)

¹⁹ Images in University Archives

²⁰ Funded with targeted University funds that went into the library operating budget.

²¹ Funded with targeted University funds that went into the library operating budget.

²² There is no URL for the Learning Knowledge Commons.

²³ <http://library.concordia.ca/services/computers>

²⁴ <http://www.bibl.ulaval.ca/mieux/utiliser/carrefour> (en développement)

²⁵ <http://www.bib.umontreal.ca/SS/carrefour> ET <http://www.bib.umontreal.ca/SA/carrefour>

²⁶ <http://www.usherbrooke.ca/carrefour/>

²⁷ Killam - <http://www.library.dal.ca/commons/>; Kellogg -

<http://www.library.dal.ca/kellogg/wkkcommons/wkkcommons.htm>; Sexton -

<http://sexton.library.dal.ca/whatsnew.html>; Law - <http://www.library.dal.ca/law/Resources/computing.html>

²⁸ <http://thecommons.mun.ca>

²⁹ N/R

³⁰ Users' questions about statistical methods or analysis are referred to instructors, but library helps students/faculty locate, access, read statistical materials.

³¹ Part of BC Campus AskAway service

³² Liaison Librarians optionally make themselves available for in-depth reference via Instant Messaging

³³ varies from 10-35 hours per week

³⁴ Services hours are for the fall and winter academic terms

³⁵ Assistance provided for e-theses

³⁶ Library staff members work collaboratively with staff in other UW support units for the purpose of providing clients with the assistance they need to analyze and interpret numeric and geospatial data. Some of these support units include Statistical Consulting Services (numeric data) and Mapping Analysis and Design (geospatial data). Staff in the University's Information Systems and Technology department work closely with Library staff to provide technical and computing support associated with the analysis of numeric data.

³⁷ Service hours apply to chat reference only

³⁸ Le service BiblioDirect a été interrompu

³⁹ Le service BiblioDirect a été interrompu

⁴⁰ Le service BiblioDirect a été interrompu

⁴¹ synchronously - 36 hours asynchronously - respond to email within 24 hours

⁴² Chat software for reference services is available to clients 15 per week

⁴³ Pilot project launched in Sept. 06 in McPherson Library

⁴⁴ CD ROMs

⁴⁵ GODOT/CUFTS (COPPUL)

⁴⁶ Plans are underway to implement a laptop lending program, contingent upon funding

⁴⁷ Webbridge

⁴⁸ SFX

⁴⁹ Some libraries for specific purpose only most of these services are available through IMS located within library run by another department

⁵⁰ Logiciel de gestion bibliographique

⁵¹ cd's, floppy discs

⁵² Sirsi, Resolver

⁵³ Microsoft Office Suite

⁵⁴ Ebsco Link Source

SECTION C

Use, Facilities and Services

2005–2006

Table I - Collections use and facilities

| | Initial Loans | Renewals | Circulate journals? | Reserve loans | In house use |
|-------------------------------|-----------------------|------------------------|----------------------------|----------------------|-------------------------|
| Question | 1.1 | 1.2 | 1.3 | 1.4 | 1.5 |
| British Columbia ¹ | 751 932 | 2 495 449 ² | No | U/A | U/A |
| Simon Fraser | 432 810 | 183 687 | Yes | 89 482 ³ | 251 105 |
| Victoria | 356 434 | 143 758 | No | U/A ⁴ | 522 999 |
| Alberta | 626 549 | U/A | Yes | 76 477 | U/A |
| Calgary | 294 692 | 116 655 | No ⁵ | 76 928 ⁶ | 445 819 |
| Manitoba | 366 210 ⁷ | 213 166 ⁸ | Yes | 111 334 | 199 741 |
| Regina | 134 513 ⁹ | 41 554 | Yes | U/A | 53 090 |
| Saskatchewan | 332 965 | 31 179 ¹⁰ | Yes | 48 280 | 205 709 |
| Carleton | 534 856 ¹¹ | 358 122 | No | 81 531 | U/A |
| Guelph | 369 668 | 248 542 | No | 99 965 ¹² | 195 441 ¹³ |
| McMaster | 297 700 ¹⁴ | N/A | No | 116 143 | N/A |
| Ottawa | 469 514 | 442 991 | Yes | 100 498 | 444 594 |
| Queen's | 231 582 | 260 785 | No | 88 414 | 208 555 ¹⁵ |
| Toronto | 1 386 399 | 610 732 | Yes | 160 943 | 1 654 051 |
| Waterloo | 228 928 | 360 161 | Yes | 39 863 ¹⁶ | U/A |
| Western Ontario | 474 136 | 300 795 | No | 81 322 | 368 896 ¹⁷ |
| Windsor | 136 211 | 49 300 | Yes ¹⁸ | 24 742 | 52 171 ¹⁹ |
| York | 513 076 | 555 770 | No | 140 428 | 1 634 513 ²⁰ |
| Concordia | 540 000 ²¹ | N/A | No | 93 761 ²² | 160 082 ²³ |
| Laval | 518 732 | 108 445 ²⁴ | Yes | 60 234 ²⁵ | 489 333 |
| McGill | 705 462 | 314 170 | No ²⁶ | 148 845 | 1 009 654 |
| Montréal | 445 366 | 379 987 | Yes | 126 889 | 863 962 |
| Québec | 344 115 | 311 939 | No | 79 144 | 518 770 |
| Sherbrooke | 126 686 | 166 923 | No | 20 362 ²⁷ | 154 730 |
| Dalhousie | 291 560 | 63 069 | No | 37 037 | 155 123 ²⁸ |
| Memorial | 204 936 | 156 559 | Yes | 124 494 | 225 981 |
| New Brunswick | 116 162 | 66 297 | Yes | 129 276 | 141 624 ²⁹ |
| CISTI | U/A ³⁰ | U/A | No | U/A | U/A |
| Library and Archives | 295 163 | N/A | No | N/A | 229 242 ³¹ |
| Library of Parliament | N/R | N/R | N/R | N/R | N/R |

U/A = Unavailable

N/A = Not applicable

N/P = non-pertinent

N/R = Did not reply

| | Number of service points | Public service hours | Number of library presentations to groups | Number of participants | Number of reference questions | Turnstile count |
|-----------------------|--------------------------|----------------------|---|------------------------|-------------------------------|----------------------|
| Question | 2.1 | 2.2 | 3.1 | 3.2 | 3.3 | 3.4 |
| British Columbia | 33 | 101 | 1 462 ³² | 26 204 ³³ | 128 854 ³⁴ | 23 792 |
| Simon Fraser | 11 | 99 | 856 | 18 059 | 48 579 | 9 820 |
| Victoria | 8 | 91 | 330 | 6 808 | 37 098 | 14 166 ³⁵ |
| Alberta | 22 | 103 | 868 | 19 567 | 116 716 | 15 788 |
| Calgary | 20 | 138 | 848 | 19 963 | 84 888 | 13 119 ³⁶ |
| Manitoba | 33 | 100 | 1 156 | 11 669 ³⁷ | 92 432 | 2 110 740 |
| Regina | 5 | 87 | 148 | 2 860 | 14 160 ³⁸ | 516 747 |
| Saskatchewan | 13 | 90 | 491 ³⁹ | 6 728 | 26 900 | 1 535 526 |
| Carleton | 8 | 101 | 328 | 10 339 | 32 768 | 1 263 118 |
| Guelph | 13 | 133 | 742 | 6 639 | 18 610 ⁴⁰ | 11 432 ⁴¹ |
| McMaster | 11 | 100 | 634 | 11 253 | 54 219 | 2 424 656 |
| Ottawa | 9 | 127 ⁴² | N/A | 12 311 | 57 530 | 1 586 517 |
| Queen's | 14 | 115 | 689 | 10 471 | 40 859 ⁴³ | 1 903 887 |
| Toronto | 107 ⁴⁴ | 113 | 2 498 | 32 414 | 575 055 | U/A |
| Waterloo | 15 | 106 | 166 ⁴⁵ | 5 166 ⁴⁶ | 27 703 | 10 771 ⁴⁷ |
| Western Ontario | 8 | 107 | 842 | 16 710 | 43 951 ⁴⁸ | 22 282 |
| Windsor | 7 | 115 | 170 | 4 517 | 26 484 | 8 388 |
| York | 20 | 93 | 844 | 25 749 | 170 443 | 3 402 746 |
| Concordia | 10 | 78 | 341 | 9 025 | 80 338 | 2 055 095 |
| Laval | 17 | 88 | 520 | 8 100 | 142 026 | 3 433 |
| McGill | 27 ⁴⁹ | 86 | 1 491 ⁵⁰ | 20 500 | 107 582 | 3 452 220 |
| Montréal | 60 | 97 | 961 | 13 331 | 88 677 | 2 149 159 |
| Québec | 18 | 78 | 486 | 10 389 | 58 288 | 4 963 |
| Sherbrooke | 10 | 90 | 301 | 4 115 | 40 203 ⁵¹ | 4 399 ⁵² |
| Dalhousie | 15 | 100 | 316 | 6 859 | 35 632 ⁵³ | 11 579 |
| Memorial | 19 | 88 | 327 | 5 745 ⁵⁴ | 62 146 | 8 376 ⁵⁵ |
| New Brunswick | 10 | 101 | 312 | 6 108 | 46 520 | 778 698 |
| CISTI | 1 ⁵⁶ | 40 | U/A ⁵⁷ | 1 484 ⁵⁸ | 22 925 ⁵⁹ | N/A |
| Library and Archives | 5 | 42 | 195 | 82 828 | 43 412 | N/A |
| Library of Parliament | N/R | N/R | N/R | N/R | N/R | N/R |

U/A = Unavailable

N/A = Not applicable

N/P = non-pertinent

N/R = Did not reply

Table II - Services hours, library instruction and shelving

| | Number of documents sent directly to users | | Requests received from other institutions | | | |
|-----------------------|--|----------------------|---|---------------------|----------------------|----------------------|
| | Copies | Originals | Total requests | Originals sent | Copies sent | Total filled |
| Question | 4.1.1 | 4.1.2 | 4.2 | 4.2.1 | 4.2.2 | 4.2.3 |
| British Columbia | 18 946 | 20 597 ⁶⁰ | U/A | 10 564 | 15 807 | 26 371 |
| Simon Fraser | 0 | 0 | 26 358 | 9 240 | 10 393 | 19 633 |
| Victoria | 0 ⁶¹ | 0 ⁶² | 8 242 | 1 848 | 3 737 | 5 585 |
| Alberta | U/A | U/A | 102 217 | 19 090 | 61 212 | 80 302 |
| Calgary | 4 869 ⁶³ | 3 689 | 32 819 | 9 595 | 14 927 | 24 522 |
| Manitoba | 3 488 | 5 273 ⁶⁴ | U/A | 15 070 | 6 956 | 22 026 |
| Regina | N/A ⁶⁵ | N/A | 12 472 | 5 018 | 2 498 | 7 516 |
| Saskatchewan | 0 | 0 | 19 580 | 5 776 | 6 374 | 12 150 |
| Carleton | 0 | 0 | 13 945 | 5 804 | 4 822 | 10 626 |
| Guelph | 12 | 72 | 60 351 | 38 410 | 9 322 | 47 732 |
| McMaster | N/A | N/A | 24 592 | 5 725 | 10 336 | 16 061 |
| Ottawa | N/A | N/A | N/A | 9 349 | 8 348 ⁶⁶ | 17 697 |
| Queen's | U/A | U/A | U/A | 13 278 | 9 738 | 23 016 |
| Toronto | 1 160 | 490 | 58 373 ⁶⁷ | 34 533 | 14 321 | 48 854 |
| Waterloo | 7 245 | 277 | 87 423 | 60 277 | 8 459 | 68 736 |
| Western Ontario | 3 496 | 0 | 29 846 | 11 806 | 8 019 | 19 825 |
| Windsor | N/A | N/A | 11 621 | 2 985 | 1 859 | 4 844 |
| York | 10 | 5 | 19 955 ⁶⁸ | 9 504 ⁶⁹ | 5 086 | 14 590 ⁷⁰ |
| Concordia | 0 | 0 | 4 530 | 2 203 | 1 352 | 3 555 |
| Laval | 0 | 0 | 27 733 | 5 755 | 14 333 | 20 088 |
| McGill | U/A | U/A | 29 322 | 8 790 | 8 439 | 17 229 |
| Montréal | 0 | 0 | 27 603 | 9 076 | 12 373 ⁷¹ | 21 449 |
| Québec | U/A | U/A | 6 763 | U/A | U/A | 5 973 |
| Sherbrooke | 304 | 535 | 7 235 | 1 342 | 5 150 | 6 492 |
| Dalhousie | 533 ⁷² | 1 149 | 25 345 | 8 186 | 13 572 ⁷³ | 21 758 |
| Memorial | 881 ⁷⁴ | 4 582 | 23 656 | 7 087 | 12 267 | 19 354 |
| New Brunswick | N/A | N/A | 7 093 | 3 281 | 2 910 | 6 191 |
| CISTI | 35 657 | 4 511 | 683 682 | 3 822 | 569 679 | 573 501 |
| Library and Archives | N/A | N/A | 72 745 | 39 313 | 6 089 | 45 402 |
| Library of Parliament | N/R | N/R | N/R | N/R | N/R | N/R |

U/A = Unavailable

N/A = Not applicable

N/P = non-pertinent

N/R = Did not reply

| | Request sent to other institutions | | | | Number of item received under contract |
|-----------------------|------------------------------------|---------------------|-------------|----------------------|--|
| | Total requests | Originals sent | Copies sent | Total filled | |
| Question | 4.3 | 4.3.1 | 4.3.2 | 4.3.3 | 4.4 |
| British Columbia | U/A | U/A | U/A | 24 371 | 6 997 ⁷⁵ |
| Simon Fraser | 33 592 | 7 422 | 22 154 | 29 576 | 13 912 |
| Victoria | 38 059 | 8 661 | 23 653 | 32 314 | 12 430 |
| Alberta | 102 217 ⁷⁶ | 9 478 | 26 737 | 33 483 | U/A |
| Calgary | 27 868 | 6 773 | 15 897 | 22 670 ⁷⁷ | 2 147 ⁷⁸ |
| Manitoba | U/A | 11 960 | 19 640 | 31 600 | N/A |
| Regina | 11 322 | 3 556 | 5 324 | 8 880 | 3 612 ⁷⁹ |
| Saskatchewan | 21 198 | 2 006 | 13 538 | 15 544 | N/A |
| Carleton | 18 077 | 9 597 | 7 545 | 17 142 | 3 053 |
| Guelph | 68 168 | 48 921 | 13 910 | 62 831 | 4 100 |
| McMaster | 18 853 | 7 560 | 7 280 | 14 840 | N/A |
| Ottawa | N/A | 4 108 | 5 504 | 9 612 | U/A |
| Queen's | U/A | 6 554 | 6 564 | 13 118 | U/A |
| Toronto | 18 865 ⁸⁰ | 12 235 | 1 217 | 13 452 | U/A |
| Waterloo | 55 102 | 36 602 | 9 811 | 46 413 | 3 294 |
| Western Ontario | 8 962 | 4 662 | 2 059 | 6 721 | 897 |
| Windsor | 11 621 | 4 200 | 4 871 | 9 071 | 1 919 |
| York | 4 985 ⁸¹ | 3 602 ⁸² | 1 366 | 4 968 ⁸³ | 127 |
| Concordia | 9 511 | 6 247 | 2 282 | 8 529 | 790 |
| Laval | 16 165 | 7 694 | 5 246 | 12 940 | 2 415 |
| McGill | 13 856 | 6 777 | 6 666 | 13 443 | 8 340 ⁸⁴ |
| Montréal | 15 074 | 5 728 | 6 556 | 12 284 | 2 609 |
| Québec | 7 861 | U/A | U/A | 6 186 | N/A |
| Sherbrooke | 8 883 | 2 943 | 5 286 | 8 229 | 8 907 ⁸⁵ |
| Dalhousie | 14 194 | 4 715 | 7 580 | 12 295 | 1 595 |
| Memorial | 15 772 | 2 307 | 10 555 | 12 862 | 10 506 ⁸⁶ |
| New Brunswick | 11 526 | 5 099 | 4 422 | 9 521 | 1 054 ⁸⁷ |
| CISTI | 28 548 | 1 676 | 24 655 | 26 331 | 34 345 |
| Library and Archives | 1 162 | 1 013 | 149 | 1 162 | N/A |
| Library of Parliament | N/R | N/R | N/R | N/R | N/R |

U/A = Unavailable

N/A = Not applicable

N/P = non-pertinent

N/R = Did not reply

Use, Facilities and Services Questionnaire

Question 1: Collections use

- 1.1 Number of initial loans
- 1.2 Number of renewals
- 1.3 Do you circulate journals? ---yes/no---
- 1.4 Number of reserve loans
- 1.5 Number of uses of materials in-house

Question 2: Services hours and staffed service points

- 2.1 Number of staffed library service points
- 2.2 Number of weekly public service hours

Question 3: Library instruction and facilities

- 3.1 Number of library presentations to groups. If you are using sampling please provide a footnote.
- 3.2 Number of total participants in group presentations reported on line 3.1. If you are using sampling please provide a footnote.
- 3.3 Total number of reference transactions. If you are using sampling please provide a footnote.
- 3.4 Turnstile count

Question 4: Document delivery traffic

- 4.1 Total number of documents sent directly to individuals from own collections.
 - 4.1.1 Copies
 - 4.1.2 Originals
- 4.2 Total number of requests received from other institutions (filled and unfilled)
 - 4.2.1 Number of originals sent
 - 4.2.2 Number of copies sent
 - 4.2.3 Total number of requests received from other institutions filled (4.2.1 + 4.2.2)
- 4.3 Total number of requests sent to other institutions (filled and unfilled)
 - 4.3.1 Number of originals received
 - 4.3.2 Number of copies received
 - 4.3.3 Total number of requests filled by other institutions (4.3.1 + 4.3.2)

4.4 Report the number of items received under the arrangement reported at 1.10.1

Endnotes to Use, Facilities and Services Questionnaire

¹ includes UBC Okanagan (new campus July 1, 2005); excludes affiliated/reading rooms.

² change in loan period for graduate students and the different way in which Voyager handles renewals.

³ Included in Initial Loans (1.1)

⁴ Included in Initial Loans (1.1)

⁵ Journals do not circulate

⁶ Traditional reserves have declined as increasingly students are linking to "reserve readings" via course homepages or persistent links

⁷ Includes manual circulation figure which was not included in 2004/05.

⁸ Number of renewals allowed increased from 5 to 10 on renewable items.

⁹ Included in #1.1, initial loans

¹⁰ Renewal percentage of Initial Loans is consistent with previous years stats.

¹¹ Collections Use 1.3 Journals do not normally circulate except in cases where there is a second copy or special permission is granted for a short term loan. In general, the few second copies of print journals still in our collection pre-date 1980.

¹² Does not include loans of laptop computers.

¹³ Usage based on sampling. Decrease relative to previous year reflects historical trend.

¹⁴ The numbers were verified and there is no known reason for the increase in initial loans.

¹⁵ The decline is due to the increase use of electronic material.

¹⁶ Includes hard-copy reserves only; does not include 164,846 e-reserves file downloads.

¹⁷ Staff in two library locations were unable to keep up with counting because of the volume of stacking and so this number is probably low

¹⁸ We changed our policy to circulate bound journal volumes to facilitate access to journal literature.

¹⁹ Please note that we made an error in the 2004/2005 figure. The 2004/2005 figure should have been 63,735. There, the decrease in in-house use is not substantial.

²⁰ The 2004/05 figure is incorrect, should of been 1,853,325 4.1 Law Library only

²¹ Due to software error, figures were inflated from August until the end of December.

²² Due to software error, figures were inflated from August until the end of December.

²³ Due to software error, figures were inflated from August until the end of December causing the in-house use to be lower than it was.

²⁴ Nous avons implanté l'envoi d'avis de courtoisie qui avisent à l'avance les usagers de l'échéance du prêt. Peut-être y a-t-il un impact sur le nombre de renouvellement et que ça incite les usagers à rapporter leurs livres plus rapidement. Nous devons attendre les chiffres de l'année prochaine pour voir si cette baisse se confirme.

²⁵ En 2003-2004, les prêts de la réserve avaient été sous-estimés en raison d'une migration de système (de MultiLIS à Unicorn) en 2004-2005 nous avons utilisé des données provenant de notre système automatisé. en 2005-2006, nous avons utilisé des données compilées manuellement car plusieurs des documents à la réserve ne comportent pas de code zébré et ne sont pas dans notre système automatisé.

²⁶ Bound journals can be circulated to professors and/or graduate students, but not to others. Unbound journals do not circulate.

²⁷ Noter que les statistiques de prêts de réserve ne sont pas disponibles pour la bibliothèque de droit et publications gouvernementales.

²⁸ 3 of 4 libraries reporting.

²⁹ In 2004/05 there were special projects involving in house use. ie. in Archives and Special Collection.

³⁰ These figure include loans of Archival materials and published materials.

³¹ These figure include loans of Archival materials and published materials.

³² Excludes WebCT sessions/registrations

³³ Excludes WebCT sessions/registrations

³⁴ Excludes directional (96,862) 4. Oct. 19, 2005 (single day)

³⁵ Gate count mid-week, late November

³⁶ Gate count based on one day in October 2005

³⁷ Increased orientation sessions offered.

³⁸ Calculated using sampling

³⁹ Librarian instruction definition has been expanded to include sessions that would have formally been considered as reference consultations. Also building Instructional Program in terms of marketing and promotions.

⁴⁰ Decrease relative to previous year reflects historical trend.

⁴¹ Based on sampling. Data for first Wednesday in November, 2005.

⁴² New extended hours of service, Morisset Library is now open from 7:00 A.M. to 02:00 A.M Monday to Friday and 10:00 A.M. to 02:00 A.M. Saturday and Sunday.

⁴³ The increase is primarily a result of the presence of the Queen's Learning Commons in Stauffer Library, increased reference statistics for outside library locations such as the Integrated Learning Centre, and the library's presence in academic departments.

⁴⁴ Now includes some hospital libraries.

⁴⁵ Decrease in number of sessions, with significant increase in number of participants, is related to more focused instruction sessions, changes in scheduling and literacy instruction for online courses.

⁴⁶ Decrease in number of sessions, with significant increase in number of participants, is related to more focused instruction sessions, changes in scheduling and literacy instruction for online courses.

⁴⁷ Count for Wed. Oct. 19, 2005.

⁴⁸ I expect that the change is related to a combination of the more complex reference questions now being answered as a result of information literacy sessions and the longer time it takes to answer these questions as well as an increasing number of "technical" or "computer" related questions that are not counted as reference questions.

⁴⁹ Service points have been merged.

⁵⁰ Formal orientation presentations initiated

⁵¹ La décroissance s'explique par la révision en 2005/06 des statistiques de la Crepuq sur le nombre de question de référence.

⁵² Les statistiques de fréquentation sont pour la journée du 15 novembre 2006.

⁵³ Decrease due to several factors - more proactive, information literacy being offered, reducing the need for help at the reference desk, more reference service is being offered by appointment in librarians' offices and by email. More and improved online tutorials and teaching material available through the Libraries' website.

⁵⁴ There was an error in the figure reported for 2004/2005; the correct figure is 5,930.

⁵⁵ Decrease due to incorrect figure reported for previous year; adjusted practice to meet survey definitions

⁵⁶ Fewer service points due to integration of reference rooms, circulation & consultation areas.

⁵⁷ Includes in-house and travelling LAC exhibitions/presentations venues & participation.

⁵⁸ Includes in-house and travelling LAC exhibitions/presentations venues & participation.

⁵⁹ Does not include requests for Personal Records. The number reported is approx. due to disruption in Query Management DB, some statistics missing from DB.

⁶⁰ Significant increase due to opening UBC Okanagan campus with daily courier service between UBCV abd UBCO.

⁶¹ Not a service we provide

⁶² Not a service we provide

⁶³ The increase in the number of materials available in digital format reduces the need to deliver physical materials

⁶⁴ Increased distance education activity

⁶⁵ We send to libraries, not individuals

⁶⁶ We are now using RACER.

⁶⁷ This number includes unfilled requests which were unavailable last year.

⁶⁸ Interfilm data N/A

⁶⁹ Includes Interfilm

⁷⁰ Includes Interfilm

⁷¹ Il s'agit d'une fluctuation naturelle sans cause directe.

⁷² 3 of 4 libraries reporting.

⁷³ 2004/05 should of been 15,409. This will still result in a decrease due to electronic journal accessibility for libraries and individuals and statistics collection problem during changeover to new library management system.

⁷⁴ There was an increase int he number of electronic journal subscriptions; the implementation of the Resolver made it much easier for users to find e-journal content.

⁷⁵ CISTI

⁷⁶ There was an error in the figure reported in 2004/2005; the correct figure should be 118,374.

⁷⁷ Increased use of electronic resources

⁷⁸ Decrease is due to the increased number of on-line full-text resources and they are easier to locate

⁷⁹ AEU - University of Alberta

⁸⁰ Increased use of RACER among OCUL libraries.

⁸¹ Interfilm data N/A

⁸² Includes Interfilm

⁸³ Includes Interfilm

⁸⁴ this is an unmediated document delivery service with CISTI for the period May 2004 to April 2005

⁸⁵ Le nombre indiqué n'est pas compris dans la question 3.3.3 (il s'agit des articles reçus via Source de l'ICIST)

⁸⁶ Cisti Source

⁸⁷ CAUL agreement with CISTI

SECTION D

Salaries

2005–2006

Table I - Salary data for all professionals 2005–2006

| | Number of staff | Average years of experience | Average years of experience in reporting library | Median salary | Average salary |
|-------------------------------|----------------------------|--|---|----------------------|-----------------------|
| British Columbia ¹ | 99 | 15.75 | 10.14 | 73 521 | 74 761 |
| Simon Fraser | 49 | 15.48 | 9.04 | 72 260 | 70 298 |
| Victoria | 41 | 17.05 | 8.95 | 70 680 | 68 694 |
| Provincial average | 63.00 | 16.09 | 9.38 | \$72 154 | \$71 251 |
| Alberta | 71 | 16.90 | 13.55 | 90 134 | 81 984 |
| Calgary | 47 | 18.83 | 12.43 | 75 119 | 76 165 |
| Manitoba | 60 | 20.90 | 14.82 | 74 824 | 80 012 |
| Regina | 24 | 21.63 | 16.79 | 72 272 | 72 470 |
| Saskatchewan ² | 45 | 16.22 | 10.38 | 71 824 | 71 302 |
| Regional average | 49.40 | 18.90 | 13.59 | \$76 835 | \$76 387 |
| Carleton ³ | 26 | 19.96 | 15.85 | 102 908 | 92 627 |
| Guelph | 42 | 17.02 | 11.60 | 67 016 | 71 910 |
| McMaster ⁴ | 29 | 18.14 | 14.48 | 68 854 | 70 901 |
| Ottawa ⁵ | 36 | 19.06 | 12.42 | 79 520 | 79 076 |
| Queen's | 47 | 15.85 | 9.66 | 79 250 | 76 045 |
| Toronto ⁶ | 166 | 17.11 | 15.95 | 86 056 | 84 439 |
| Waterloo | 35 | 20.29 | 17.21 | 78 231 | 76 449 |
| Western Ontario | 71 | 14.59 | 11.38 | 57 992 | 63 098 |
| Windsor ⁷ | 24 | 18.67 | 15.42 | 76 959 | 80 486 |
| York | 59 | 18.73 | 14.31 | 82 617 | 89 545 |
| Provincial average | 53.50 | 17.94 | 13.83 | \$77 940 | \$78 458 |
| Concordia | 38 | 20.86 | 16.31 | 73 629 | 75 555 |
| Laval ⁸ | 60 | 17.98 | 13.12 | 65 588 | 63 360 |
| McGill | 63 | 19.10 | 15.30 | 77 487 | 74 848 |
| Montréal | 80 | 15.11 | 11.80 | 63 214 | 65 561 |
| Québec | 44 | 17.86 | 15.52 | 65 381 | 68 032 |
| Sherbrooke | 22 | 15.86 | 12.59 | 65 725 | 66 341 |
| Provincial average | 51.17 | 17.80 | 14.11 | \$68 504 | \$68 950 |
| Dalhousie | 33 | 16.73 | 13.12 | 84 398 | 76 528 |
| Memorial | 38 | 18.66 | 15.21 | 72 223 | 72 572 |
| New Brunswick | 22 | 17.45 | 14.45 | 83 624 | 80 612 |
| Regional average | 31.00 | 17.61 | 14.26 | \$80 082 | \$76 571 |
| National Average | 50.78 | 17.84 | 13.40 | \$75 234 | \$74 951 |

Note: Salary information is not published when fewer than four individuals are reported.

U/A = Unavailable

N/A = Not applicable

N/P = non-pertinent

N/R = Did not reply

Table II - Salary data for administrative librarians 2005–2006

| | Number of staff | Average years of experience | Average years of experience in reporting library | Median salary | Average salary |
|---------------------------|-----------------|-----------------------------|--|--------------------|--------------------|
| British Columbia | 22 | 21.91 | 11.00 | 98 671 | 96 415 |
| Simon Fraser | 14 | 19.69 | 6.77 | 81 951 | 81 951 |
| Victoria | 9 | 20.75 | 9.75 | 76 313 | 80 691 |
| Provincial average | 15.00 | 20.78 | 9.17 | 85 645 | \$86,352.53 |
| Alberta | 18 | 22.11 | 17.56 | 104 291 | 102 543 |
| Calgary | 14 | 25.86 | 17.93 | 99 887 | 96 045 |
| Manitoba | 27 | 23.00 | 16.81 | 91 323 | 88 108 |
| Regina | 6 | 23.00 | 15.00 | 85 652 | 83 610 |
| Saskatchewan | 16 | 19.50 | 13.25 | 81 827 | 80 036 |
| Regional average | 16.20 | 22.69 | 16.11 | \$92 596.00 | \$90 068.39 |
| Carleton | 8 | 30.88 | 23.50 | 111 006 | 110 559 |
| Guelph | 14 | 21.07 | 17.79 | 87 793 | 87 682 |
| McMaster ⁹ | 14 | 23.07 | 18.79 | 84 536 | 86 786 |
| Ottawa | 13 | 21.69 | 12.23 | 98 775 | 93 744 |
| Queen's | 15 | 19.87 | 12.67 | 90 980 | 90 648 |
| Toronto | 39 | 22.33 | 20.77 | 102 135 | 106 894 |
| Waterloo | 9 | 25.00 | 19.13 | 87 147 | 86 824 |
| Western Ontario | 12 | 18.42 | 11.50 | 78 801 | 80 276 |
| Windsor | 5 | 21.40 | 19.40 | 87 183 | 91 346 |
| York | 14 | 25.38 | 17.69 | 104 920 | 111 295 |
| Provincial average | 14.30 | 22.91 | 17.35 | \$93 327.55 | \$94,605.45 |
| Concordia | 12 | 27.18 | 20.64 | 91 007 | 90 499 |
| Laval | 15 | 19.47 | 10.07 | 70 534 | 71 830 |
| McGill | 15 | 22.13 | 16.07 | 86 074 | 91 065 |
| Montréal | 27 | 19.74 | 13.81 | 79 438 | 80 087 |
| Québec | 8 | 17.25 | 14.50 | 95 542 | 98 741 |
| Sherbrooke | 6 | 18.33 | 12.33 | 76 669 | 75 575 |
| Provincial average | 13.83 | 20.68 | 14.57 | \$83 210.67 | \$84,632.84 |
| Dalhousie | 16 | 22.69 | 16.69 | 90 837 | 89 625 |
| Memorial | 13 | 21.08 | 16.08 | 76 306 | 77 479 |
| New Brunswick | 7 | 20.43 | 16.86 | 103 117 | 88 118 |
| Regional average | 12.00 | 21.40 | 16.54 | \$90 086.67 | \$85 074.04 |
| National Average | 14.37 | 21.97 | 15.50 | \$89 730.17 | \$89 573.08 |

Note: Salary information is not published when fewer than four individuals are involved.

Table III - Salary data for non-administrative librarians 2005–2006

| | Number of staff | Average years of experience | Average years of experience in reporting library | Median salary | Average salary |
|---------------------------|-----------------|-----------------------------|--|--------------------|--------------------|
| British Columbia | 60 | 14.97 | 11.15 | 72 727 | 72 210 |
| Simon Fraser | 24 | 12.58 | 8.71 | 63 833 | 65 955 |
| Victoria ¹⁰ | 23 | 16.91 | 9.27 | 70 680 | 68 042 |
| Provincial average | 35.67 | 14.82 | 9.71 | \$69,080.00 | \$68 735.76 |
| Alberta | 49 | 14.67 | 12.04 | 83 991 | 74 015 |
| Calgary | 28 | 15.79 | 10.00 | 70 043 | 70 734 |
| Manitoba | 33 | 19.18 | 13.18 | 68 912 | 73 388 |
| Regina | 14 | 22.14 | 18.36 | 74 439 | 72 483 |
| Saskatchewan | 20 | 14.00 | 8.85 | 72 854 | 68 755 |
| Regional average | 28.80 | 17.16 | 12.49 | \$74,047.50 | \$71 875.01 |
| Carleton | 18 | 15.11 | 12.44 | 83 632 | 84 657 |
| Guelph | 18 | 13.67 | 8.89 | 65 153 | 67 370 |
| McMaster | 15 | 13.53 | 10.47 | 58 109 | 56 075 |
| Ottawa | 21 | 17.86 | 12.33 | 70 518 | 70 278 |
| Queen's | 30 | 13.77 | 7.53 | 69 753 | 69 023 |
| Toronto | 116 | 15.51 | 14.41 | 73 558 | 77 633 |
| Waterloo | 21 | 19.95 | 17.38 | 76 444 | 73 780 |
| Western Ontario | 41 | 13.83 | 11.95 | 57 480 | 59 511 |
| Windsor | 19 | 17.95 | 14.37 | 75 722 | 77 628 |
| York | 32 | 15.74 | 11.56 | 81 209 | 88 712 |
| Provincial average | 33.10 | 15.69 | 12.13 | \$71,157.70 | \$72 466.73 |
| Concordia | 22 | 19.25 | 14.95 | 71 622 | 69 966 |
| Laval | 39 | 18.26 | 15.03 | 64 953 | 61 152 |
| McGill | 43 | 18.30 | 15.44 | 72 434 | 70 028 |
| Montréal | 53 | 12.75 | 10.77 | 57 843 | 58 161 |
| Québec | 35 | 17.51 | 15.29 | 65 381 | 61 088 |
| Sherbrooke | 15 | 15.00 | 12.60 | 65 725 | 62 651 |
| Provincial average | 34.50 | 16.85 | 14.01 | \$66 326.33 | \$63 840.29 |
| Dalhousie | 17 | 11.12 | 9.76 | 59 338 | 64 202 |
| Memorial | 25 | 17.40 | 14.76 | 70 640 | 70 020 |
| New Brunswick | 13 | 14.54 | 12.00 | 67 101 | 76 609 |
| Regional average | 18.33 | 14.35 | 12.17 | \$65 693.00 | \$70,277.11 |
| National Average | 31.26 | 15.97 | 12.35 | \$69 781.17 | \$69,782.32 |

Note: Salary information is not published when fewer than four individuals are involved.

U/A = Unavailable

N/A = Not applicable

N/P = non-pertinent

N/R = Did not reply

Table IV - Salary data for other professionals 2005–2006

| | Number of staff | Average years of experience | Average years of experience in reporting library | Median salary | Average salary |
|---------------------------|-----------------|-----------------------------|--|--------------------|--------------------|
| British Columbia | 17 | 10.53 | 5.47 | 53 524 | 55 740 |
| Simon Fraser | 11 | 16.82 | 12.45 | 69 330 | 64 941 |
| Victoria | 9 | 13.75 | 7.25 | 61 811 | 58 360 |
| Provincial average | 12.33 | 13.70 | 8.39 | \$61 555.00 | \$59 680.16 |
| Alberta | 4 | 20.75 | 14.00 | 83 602 | 87 083 |
| Calgary ¹¹ | 5 | 16.20 | 10.60 | 78 606 | 81 386 |
| Manitoba | 0 | 0.00 | 0.00 | 0 | 0 |
| Regina ¹² | 4 | 17.75 | 14.00 | 55 051 | 55 715 |
| Saskatchewan | 9 | 15.33 | 8.67 | 65 235 | 61 433 |
| Regional average | 4.40 | 14.01 | 9.45 | \$56 498.80 | \$57,123.42 |
| Carleton | 0 | 0.00 | 0.00 | 0 | 0 |
| Guelph | 10 | 17.40 | 7.80 | 57 338 | 58 000 |
| McMaster | 0 | 0.00 | 0.00 | 0 | 0 |
| Ottawa | 2 | 14.50 | 14.50 | | |
| Queen's | 2 | 17.00 | 19.00 | | |
| Toronto | 11 | 15.55 | 15.09 | 76 182 | 76 592 |
| Waterloo | 5 | 14.20 | 13.40 | 70 595 | 68 986 |
| Western Ontario | 18 | 13.78 | 10.00 | 57 474 | 59 817 |
| Windsor | 0 | 0.00 | 0.00 | 0 | 0 |
| York | 13 | 18.25 | 16.83 | 66 966 | 68 169 |
| Provincial average | 6.10 | 12.30 | 10.74 | \$41 069.25 | \$41 445.41 |
| Concordia | 4 | 11.50 | 11.25 | 61 484 | 61 487 |
| Laval | 6 | 12.50 | 8.33 | 56 903 | 56 537 |
| McGill | 5 | 16.80 | 11.80 | 60 402 | 67 655 |
| Montréal | 0 | 0.00 | 0.00 | 0 | 0 |
| Québec | 1 | 35.00 | 32.00 | | |
| Sherbrooke | 1 | 14.00 | 14.00 | | |
| Provincial average | 2.83 | 14.97 | 12.90 | \$44 697.25 | \$61 892.64 |
| Dalhousie | 0 | 0.00 | 0.00 | 0 | 0 |
| Memorial | 0 | 0.00 | 0.00 | 0 | 0 |
| New Brunswick | 2 | 26.00 | 22.00 | | |
| Regional average | 0.67 | 26.00 | 22.00 | \$0.00 | \$0.00 |
| National Average | 5.18 | 13.94 | 11.27 | \$48 392.16 | \$48 746.52 |

Note: Salary information is not published when fewer than four individuals are involved.

Table V - Salary distribution 2005–2006

| | >\$80 000 | \$75 000 – \$79 999 | \$70 000 – \$74 999 | \$65 000 – \$69 999 | \$60 000 – \$64 999 | \$57 500 – \$59 999 | \$55 000 – \$57 499 | \$52 500 – \$54 999 |
|------------------|-----------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|
| British Columbia | 30 | 13 | 14 | 8 | 16 | 4 | 0 | 5 |
| Simon Fraser | 10 | 12 | 3 | 8 | 4 | 3 | 5 | 2 |
| Victoria | 9 | 4 | 8 | 4 | 4 | 3 | 2 | 1 |
| Alberta | 43 | 3 | 2 | 0 | 4 | 2 | 3 | 3 |
| Calgary | 19 | 6 | 6 | 5 | 4 | 3 | 1 | 0 |
| Manitoba | 27 | 2 | 7 | 4 | 11 | 8 | 1 | 0 |
| Regina | 8 | 3 | 3 | 2 | 1 | 1 | 1 | 1 |
| Saskatchewan | 14 | 6 | 6 | 5 | 2 | 1 | 1 | 1 |
| Carleton | 18 | 1 | 1 | 1 | 2 | 0 | 2 | 0 |
| Guelph | 11 | 4 | 4 | 6 | 6 | 3 | 3 | 1 |
| McMaster | 9 | 3 | 2 | 4 | 1 | 3 | 0 | 2 |
| Ottawa | 13 | 10 | 2 | 3 | 3 | 2 | 1 | 1 |
| Queen's | 21 | 6 | 4 | 2 | 3 | 1 | 6 | 2 |
| Toronto- | 90 | 6 | 12 | 21 | 10 | 3 | 6 | 9 |
| Waterloo | 16 | 5 | 4 | 2 | 5 | 2 | 0 | 0 |
| Western Ontario | 5 | 4 | 2 | 16 | 8 | 6 | 16 | 7 |
| Windsor | 10 | 5 | 0 | 2 | 3 | 1 | 2 | 0 |
| York | 35 | 5 | 7 | 7 | 2 | 0 | 0 | 0 |
| Concordia | 15 | 3 | 6 | 1 | 3 | 3 | 2 | 1 |
| Laval | 4 | 2 | 6 | 18 | 7 | 3 | 2 | 4 |
| McGill | 27 | 6 | 4 | 3 | 4 | 3 | 2 | 5 |
| Montréal | 10 | 10 | 2 | 3 | 24 | 5 | 6 | 11 |
| Québec | 8 | 0 | 0 | 23 | 3 | 0 | 2 | 3 |
| Sherbrooke | 2 | 2 | 1 | 11 | 3 | 0 | 0 | 1 |
| Dalhousie | 19 | 1 | 1 | 0 | 1 | 4 | 1 | 0 |
| Memorial | 15 | 3 | 4 | 1 | 4 | 4 | 1 | 1 |
| New Brunswick | 11 | 1 | 0 | 1 | 5 | 1 | 0 | 1 |

U/A = Unavailable

N/A = Not applicable

N/P = non-pertinent

N/R = Did not reply

| | \$50 000 — \$52 499 | \$47 500 — \$49 999 | \$45 000 — \$47 499 | \$42 500 — \$44 999 | \$40 000 — \$42 499 | \$35 000 — \$39 999 | \$30 000 — \$34 999 | < \$29 999 |
|------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|------------|
| British Columbia | 3 | 1 | 3 | 2 | 0 | 0 | 0 | 0 |
| Simon Fraser | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 |
| Victoria | 1 | 3 | 1 | 0 | 0 | 0 | 1 | 0 |
| Alberta | 2 | 0 | 9 | 0 | 0 | 0 | 0 | 0 |
| Calgary | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 3 |
| Manitoba | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Regina | 1 | 3 | 0 | 0 | 0 | 0 | 0 | 0 |
| Saskatchewan | 3 | 1 | 1 | 1 | 0 | 2 | 0 | 1 |
| Carleton | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 |
| Guelph | 3 | 0 | 0 | 0 | 1 | 0 | 0 | 0 |
| McMaster | 1 | 1 | 2 | 0 | 0 | 0 | 1 | 0 |
| Ottawa | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 |
| Queen's | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 |
| Toronto | 1 | 3 | 0 | 0 | 0 | 1 | 0 | 3 |
| Waterloo | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| Western Ontario | 5 | 2 | 0 | 0 | 0 | 0 | 0 | 0 |
| Windsor | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| York | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| Concordia | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Laval | 5 | 3 | 3 | 2 | 1 | 0 | 0 | 0 |
| McGill | 1 | 5 | 3 | 0 | 0 | 0 | 0 | 0 |
| Montréal | 7 | 2 | 0 | 0 | 0 | 0 | 0 | 0 |
| Québec | 1 | 3 | 0 | 0 | 0 | 1 | 0 | 0 |
| Sherbrooke | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Dalhousie | 3 | 0 | 1 | 2 | 0 | 0 | 0 | 0 |
| Memorial | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 |
| New Brunswick | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

U/A = Unavailable

N/A = Not applicable

N/P = non-pertinent

N/R = Did not reply

Table VI - Average and median salary per year of professional experience - Librarian positions only 2005–2006

| | < 7 years | | | 7 – 13 years | | | 14 – 20 years | | |
|---------------------------|------------|-----------------|-----------------|--------------|-----------------|-----------------|---------------|-----------------|-----------------|
| | # of staff | Average | Median | # of staff | Average | Median | # of staff | Average | Median |
| British Columbia | 17 | 61 248 | 60 245 | 12 | 69 521 | 69 427 | 24 | 86 369 | 81 111 |
| Simon Fraser | 7 | 55 628 | 56 653 | 11 | 66 335 | 66 226 | 8 | 80 862 | 78 359 |
| Victoria | 6 | 52 755 | 52 355 | 7 | 67 465 | 67 474 | 4 | 70 009 | 72 564 |
| Provincial average | | \$58 238 | \$58 262 | | \$67 873 | \$68 007 | | \$83 327 | \$78 967 |
| Alberta | 16 | 50 141 | 46 948 | 11 | 68 731 | 61 515 | 10 | 92 108 | 88 126 |
| Calgary | 4 | 55 470 | 56 457 | 12 | 68 746 | 65 452 | 9 | 71 773 | 71 879 |
| Manitoba | 7 | 59 809 | 59 505 | 12 | 63 476 | 63 454 | 9 | 71 302 | 68 912 |
| Regina ¹³ | 2 | | | 2 | | | 4 | 77 281 | 79 779 |
| Saskatchewan | 9 | 50 481 | 51 285 | 5 | 76 452 | 74 982 | 10 | 69 209 | 77 664 |
| Regional average | | \$52 640 | \$53 161 | | \$68 196 | \$65 383 | | \$76 428 | \$76 126 |
| Carleton | 5 | 51 090 | 55 446 | 5 | 75 790 | 83 632 | 4 | 88 720 | 99 026 |
| Guelph | 6 | 62 780 | 59 863 | 6 | 75 338 | 69 240 | 6 | 76 520 | 74 500 |
| McMaster | 6 | 50 018 | 50 302 | 3 | | | 8 | 71 626 | 71 227 |
| Ottawa | 4 | 58 221 | 57 929 | 6 | 68 179 | 68 186 | 7 | 78 274 | 79 520 |
| Queens | 9 | 54 685 | 55 290 | 5 | 65 952 | 66 915 | 11 | 82 333 | 79 250 |
| Toronto | 40 | 60 269 | 61 549 | 26 | 79 967 | 77 635 | 28 | 95 913 | 96 023 |
| Waterloo | 3 | | | 4 | 68 260 | 64 209 | 9 | 77 520 | 80 631 |
| Western Ontario | 16 | 54 730 | 54 128 | 12 | 59 507 | 57 494 | 8 | 72 010 | 67 532 |
| Windsor | 5 | 57 930 | 55 000 | 4 | 66 950 | 65 575 | 4 | 77 919 | 75 722 |
| York | 8 | 71 758 | 72 075 | 10 | 84 059 | 81 209 | 6 | 96 398 | 96 157 |
| Provincial average | | \$58 686 | \$56 350 | | \$73 260 | \$68 415 | | \$84 505 | \$83 554 |
| Concordia | 3 | | | 6 | 59 158 | 57 843 | 6 | 77 579 | 72 431 |
| Laval | 12 | 50 219 | 49 625 | 10 | 57 780 | 56 945 | 7 | 77 182 | 81 915 |
| McGill | 13 | 53 425 | 50 000 | 5 | 53 063 | 52 750 | 12 | 74 737 | 73 147 |
| Montréal | 24 | 54 304 | 52 946 | 14 | 61 693 | 58 720 | 16 | 70 479 | 63 214 |
| Québec à Montréal | 2 | | | 11 | 57 786 | 56 765 | 9 | 72 872 | 65 381 |
| Sherbrooke | 5 | 56 908 | 53 460 | 7 | 72 872 | 65 381 | 3 | | |
| Provincial average | | \$53 186 | \$52 505 | | \$59 802 | \$57 858 | | \$72 214 | \$68 757 |
| Dalhousie | 8 | 50 864 | 51 782 | 6 | 67 047 | 61 359 | 5 | 83 184 | 83 354 |
| Memorial | 5 | 50 378 | 48 478 | 8 | 55 446 | 57 976 | 9 | 71 936 | 72 223 |
| New Brunswick | 6 | 56 987 | 57 779 | 3 | | | 2 | | |
| Regional average | | \$52 670 | \$51 894 | | \$61 896 | \$59 569 | | \$76 720 | \$76 639 |
| National average | | \$55 936 | \$54 895 | | \$67 516 | \$65 381 | | \$79 641 | \$77 144 |

 = not published as results involve less than 4 individuals but are part of the regional provincial and national average.

* = not part of regional provincial and national average.

| | 21 – 27 Years | | | 28 – 34 Years | | | 35+ Years | | |
|---------------------------|---------------|-----------------|-----------------|---------------|-----------------|-----------------|------------|------------------|------------------|
| | # of staff | Average | Median | # of staff | Average | Median | # of staff | Average | Median |
| British Columbia | 14 | 88 417 | 87 419 | 10 | 87 025 | 80 554 | 4 | 86 597 | 82 402 |
| Simon Fraser | 8 | 80 156 | 77 165 | 2 | | | 1 | | |
| Victoria | 4 | 89 399 | 87 700 | 7 | 84 228 | 83 987 | 2 | | |
| Provincial Average | | \$86 026 | \$81 951 | | \$85 208 | \$81 951 | | \$81 460 | \$80 790 |
| Alberta | 21 | 101 206 | 104 291 | 8 | 97 213 | 97 213 | 1 | | |
| Calgary | 4 | 89 519 | 89 088 | 11 | 97 178 | 99 696 | 2 | 102 678 | 102 678 |
| Manitoba | 12 | 88 934 | 85 980 | 12 | 101 431 | 99 653 | 8 | 86 777 | 88 748 |
| Regina | 5 | 71 946 | 76 816 | 6 | 84 932 | 86 014 | 1 | | |
| Saskatchewan | 4 | 97 098 | 93 290 | 8 | 92 325 | 93 677 | 0 | | |
| Regional Average | | \$93 451 | \$91 375 | | \$95 823 | \$94 390 | | \$90 438 | \$90 453 |
| Carleton | 3 | | | 7 | 106 164 | 111 277 | 2 | | |
| Guelph | 5 | 83 772 | 85 185 | 6 | 80 818 | 74 878 | 2 | | |
| McMaster | 7 | 83 150 | 83 527 | 5 | 82 277 | 88 279 | 0 | | |
| Ottawa | 8 | 85 925 | 82 615 | 9 | 90 805 | 87 908 | 0 | | |
| Queens | 12 | 84 108 | 85 695 | 5 | 95 105 | 94 335 | 0 | | |
| Toronto | 27 | 97 330 | 99 630 | 21 | 89 233 | 98 425 | 13 | 115 158 | 103 043 |
| Waterloo | 1 | | | 9 | 83 408 | 80 378 | 3 | | |
| Western Ontario | 6 | 84 496 | 86 601 | 6 | 68 664 | 67 950 | 4 | 67 423 | 67 950 |
| Windsor | 5 | 83 050 | 82 955 | 4 | 103 009 | 100 058 | 3 | | |
| York | 4 | 121 077 | 117 840 | 3 | | | 9 | 120 044 | 117 866 |
| Provincial Average | | \$91 288 | \$91 685 | | \$89 438 | \$92 129 | | \$106 876 | \$104 870 |
| Concordia | 4 | 77 182 | 81 915 | 5 | 88 260 | 87 014 | 7 | 97 620 | 95 563 |
| Laval | 9 | 75 408 | 68 290 | 14 | 70 677 | 68 283 | 2 | | |
| McGill | 10 | 88 570 | 86 256 | 13 | 87 029 | 86 542 | 5 | 100 682 | 92 247 |
| Montréal | 9 | 79 849 | 79 438 | 15 | 71 631 | 63 214 | 2 | | |
| Québec à Montréal | 6 | 80 119 | 73 578 | 10 | 70 152 | 65 381 | 1 | | |
| Sherbrooke | 2 | | | 3 | | | 1 | | |
| Provincial Average | | \$80 548 | \$79 438 | | \$75 852 | \$69 034 | | \$89 761 | \$90 904 |
| Dalhousie | 10 | 91 007 | 90 837 | 4 | 97 565 | 93 991 | 0 | | |
| Memorial | 6 | 84 832 | 81 721 | 8 | 90 032 | 92 802 | 2 | | |
| New Brunswick | 5 | 96 687 | 96 218 | 3 | | | 1 | | |
| Regional Average | | \$90 595 | \$91 296 | | \$94 800 | \$95 968 | | | |
| National Average | | \$88 995 | \$89 825 | | \$86 972 | \$88 287 | | \$97 495 | \$97 724 |

U/A = Unavailable

N/A = Not applicable

N/P = non-pertinent

N/R = Did not reply

Salary Questionnaire

You can submit your data using the WEB form (one by one) or by EMAIL using a spreadsheet like Excel or Quattro. Please follow the example below.

| Staff ID | Salary July 1 2006 | Category of the position | Years of professional experience | Years of professional experience in the reporting institution |
|----------|-----------------------|-----------------------------|-------------------------------------|--|
| | | | | |

Please read the [Specific Instructions](#) for this questionnaire.

EXAMPLE

You can also enter your data on a spreadsheet using Excel or Quattro.

Please use the following model.

Please Email your spreadsheet as an attachment to: gilbert@uottawa.ca

| Institution | Staff ID | Salary July 1 2005 | Category of the position | Years of professional experience | Years of professional experience in the reporting institution |
|----------------------|----------|-----------------------|-----------------------------|--|---|
| University of Ottawa | 1 | | NONADMIN | | |
| University of Ottawa | 2 | | ADMIN | | |
| University of Ottawa | 3 | | OTHER | | |
| University of Ottawa | 4 | | | | |
| University of Ottawa | 5 | | | | |
| University of Ottawa | 6 | | | | |
| | | | | | |

¹ Increase due to opening of UBC Okanagan campus and change in a number of support staff positions to professional category (Management & Professional).

² Here is the University of Saskatchewan salary information for our Professional staff. In previous years, just the Librarian's salary stats were submitted. After reviewing the definitions for professionals we have revised our submission method to include other disciplines. These additions include: Programmers, Fund-Raising Officer, HR Manager, IT Manager, Budget Officer, Digital Library Initiative Specialist and Special Projects Officer.

³ As you know, the new contract for the librarians was not ratified until November 29, 2006. It has taken until now for me to receive a copy of the new salaries, with CDIs. Please note that on the revised chart the numbers in Years of Professional Experience and Years of Professional Experience in the Reporting Library have not changed. That information plus Category of the Position was updated when the survey was sent to you in December. The only changes that I have made occur in the sections marked Salary, July 1, 2006, and Footnote.

⁴ Three professional staff retired and four professional staff terminated

⁵ A new collective agreement for librarians came into effect in March 2006, they received a 2 years retro for 2004/05, 2005/06 and a salary increase in 2006/07.

⁶ The 2005/06 salary did not reflect the full librarian salary increases for that year as the Faculty Association was involved in contract negotiations. The 2006/07 salary includes the retroactive salary increases for 2005/06.

⁷ There were significant anomaly adjustments to Librarian salaries, less number of junior Librarians, and the current Faculty Collective Agreement puts Librarians on the same pay scale as Faculty, which led to further increases.

⁸ Notez que les salaires n'ont pas évolué beaucoup en raison du fait que la convention collective des professionnels est toujours en négociation. La dernière convention collective remonte au 1er juin 2003 et les salaires reflètent la situation qui prévalait le 1er juin 2004.

⁹ Three admin librarians retired and three admin librarians terminated

¹⁰ Increase due to reclassification of three librarians from Admin status to Non-Admin status.

¹¹ Number of other professional staff – The five positions are not new but were not reported previously

¹² The July 2005/06 table incorrectly identified one “other professional” as Non-Admin. The July 2006/07 rectified this error.

¹³ A new collective agreement was negotiated and increases are represented in the 2006/07 salary table.

Libraries included in this Survey

University of Alberta

University of British Columbia

Applied Sciences Archaeology Architecture Asian Biomedical Branch Bnai Brith Botanical Garden CICSR TAG Coolie Verner (Adult Education) Crane David Lam Earth & Ocean Sciences Education Fine Arts First Nations House of Learning (Xwi7xwa) Geographic Information Centre Hamber Language Education Resource Centre Law MacMillan Main Mathematics Museum of Anthropology Music Psychiatry Psychoed R&T Centre Rare Books and Special Collections Regent Carey College Robson Square Science & Engineering St. Mark's College St. Paul's Hospital TRIUMF University Archives Vancouver School of Theology Walter C. Koerner Library Women's Resource Centre Woodward.

University of Calgary

MacKimmie Library Health Sciences Library Business Library Law Library Gallagher Library of Geology and Geophysics Image Centre Doucette Library of Teaching Resources (collections data only) Learning Disabilities Centre (collections data only)

Carleton University

Canada Institute for Scientific and Technical Information (CISTI)

Concordia University

Dalhousie University

Killam Memorial Library Kellogg Health Sciences Library Sexton Library Weldon Law Library.

University of Guelph

McLaughlin Library Ontario Veterinary College Learning Commons TUG Storage Annex (Guelph materials only)

Université Laval

Library and Archives Canada

Library of Parliament

University of Manitoba

William R. Newman (Agriculture) Architecture/Fine Arts D.S. Woods (Education) Elizabeth Dafoe Donald W. Craik (Engineering) Neil John Maclena (Health Sciences) St. Boniface Hospital Victoria General Hospital Grace General Hospital Concordia General Hospital Seven Oaks Hospital E.K. Williams (Law) Albert D. Cohen (Management) Eckhardt-Grammattee (Music) St. John's College Fr. Harold Drake and Sciences & Technology Library

McGill University

McMaster University

Mills Memorial Library H.G. Thode Library Innis Library Health Sciences Library

Memorial University of Newfoundland

Queen Elizabeth II Library Health Sciences Library Ferriss Hodgett Library C.R. Barrett Library

Université de Montréal

Les réponses à ce questionnaire couvrent les bibliothèques suivantes : Aménagement Bibliothéconomie et sciences de l'information Botanique Chimie Didacthèque Droit ÉPC-Biologie Géographie Kinésiologie Lettres et sciences humaines Livres rares et collections spéciales Mathématiques et informatique Médecine vétérinaire Musique Optométrie Paramédicale Physique et Santé. Les collections du Dépôt central sont également couvertes.

University of New Brunswick (Fredericton)

Harriet Irving Library Science/Forestry Library Engineering Library

Université d'OttawaBibliothèque Morisset (Arts et sciences) Bibliothèque Brian Dickson (droit) Bibliothèque Lamoureux (Éducation)
Bibliothèque Pérez (Musique) Bibliothèque des sciences de la santé**Université du Québec à Montréal**

Bibliothèque des arts; Bibliothèque centrale; Bibliothèque de musique; Bibliothèque des sciences; Bibliothèque des sciences juridiques (incluant les publications gouvernementales et internationales); Audiovidéothèque; Cartothèque; Centre de documentation en sciences de la gestion; Didactèque; Livres rares; Microthèque

Queen's University

Stauffer Library (Humanities and Social Sciences) Douglas Library (Engineering Science) Bracken Library (Health Sciences) WD Jordan Library (Special Collections/Music) Law Library Education Library

University of Regina

Dr. John Archer Library

University of SaskatchewanExcludes Theological College libraries on campus that are not part of the library system. Includes Education
Engineering Natural Sciences and Veterinary Medicine branch libraries (as well as Law and Health Sciences branch
libraries)**Université de Sherbrooke**Science de la santé Sciences et Génie Droit et Publications gouvernementales Sciences humaines Musique
Cartothèque Centre de Longueuil**Simon Fraser University**

W.A.C. Bennett Library Belzberg Library and Surrey Campus Library

University of TorontoMain Libraries; Campus Libraries and Federated & Affiliated Libraries: Architecture Astronomy Business Chemistry
Criminology Dentistry Earth Sciences Engineering and Computer Sciences Fine Art Industrial Relation Innis
College Law Music New College Trinity College University College Victoria College and Zoology; Branch
Campus: U of T at Mississauga and U of T at Scarborough**University of Victoria**

McPherson Library Diana M. Priestly Law Library

University of WaterlooDana Porter Library Davis Centre Library University Map Library Musagetes Architecture Library Optometry
Learning Resource Centre**University of Western Ontario**Archives and Research Collections Centre Business Library Education Library John and Dotsa Bitove Family Law
Library Music Library Allyn and Betty Taylor Library The D.B. Weldon Library**University of Windsor**

Leddy Library Paul Martin Law Library

York University

Peter F Bronfman Library Law Library Leslie Frost Library Scott Library Steacie Science & Engineering Library