



COUNTER Release 5 Reports:

A provider perspective

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Scholars Portal

A Service of the Ontario Council of University Libraries

Un service du Conseil des bibliothèques universitaires de l'Ontario

Providing shared technological infrastructure, including locally hosted ebook and ejournal platforms

Project COUNTER

- Non-profit organization
- Develops Codes of Practice for standardized e-resource usage statistic reports across providers
- Maintains a registry of compliant providers



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Release 4 v. Release 5

COUNTER 4

- Standard reports for journals and books were developed separately
- Does not always account for platform variations

COUNTER 5

- Concepts normalized across content types
- Master Reports cover all content on a platform
- Standard Views: filtered versions of the master report that correspond to R4 reports

Key COUNTER 5 Concepts

- Title vs. item
 - Title: journal, book, etc.
 - Item: article, chapter or section, etc.
- Investigations vs. requests
 - Investigation: viewing the item OR information about the item (e.g. an abstract)
 - Request: viewing the item
- Total vs. unique



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Master Reports & Standard Views

Title Master Report:

“A customizable report detailing activity at the title level (journal, book, etc.) that allows the user to apply filters and select other configuration options.”

COUNTER Code of Practice Release 5, 3.1.1 Master Reports

Standard Views:

“A set of pre-filtered views of the Master Reports covering the most common set of library needs.”

COUNTER Code of Practice Release 5, 3.1.2 Standard Views

TR_J1 & TR_B1 (Title Report: Journal Requests & Title Report: Book Requests) are the standard views most comparable to JR1 and BR1/BR2/BR7.



**Okay cool, so the reports are
standardized and all that jazz...**

But how does the data get in there?

Talking 'bout the interfaces

Scholars Portal **Books** My Books 1 Contact Français

The souls of Black folk

Du Bois, W. E. B.;
Edwards, Brent Hayes
Oxford University Press, 2007

[+ Add to My Books](#)

Usage Terms:
You can download up to 20 percent of this book in PDF.

Page Navigation

1 [Submit](#) [←](#) [→](#)

[Details](#) [Download](#) [Search](#) [Cite](#)

Export Pages to PDF:

You can download up to 52 pages of this book. You have downloaded 0 pages so far.

You're currently on page 1 of 260 counting from this book's front to back covers.

Enter Start Page

1

[Hold your current page \(optional\)](#)


End Page

52

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OXFORD WORLD'S CLASSICS

W. E. B. DU BOIS
THE SOULS OF BLACK FOLK



OXFORD WORLD'S CLASSICS

THE SOULS OF BLACK FOLK

W. E. B. Du Bois was born in Great Barrington, Massachusetts, on 23 February 1868. In 1885 he went to Fisk University where he

Scholars Portal **Journals** Français Browse Contact Display Settings Articles 0

Date limit: - Sort by:

Show only content I can access
 Peer Reviewed
 Open Access Articles

[Q Search](#)

Environmental Politics > 25(3)

This changes everything? Canadian climate policy and the 2015 election

Robert MacNeil, Matthew Paterson
May 2016, 25(3), p.553-557

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doi: 10.1080/09644016.2016.1140280

Permalink <http://resolver.sch>

[Cited 2](#)
[Downloaded 480](#)
[Altmetric 10](#)

Here's looking at you, log files

```
<?xml version="1.0" encoding="UTF-8"?>
<log:log xmlns:log="http://scholarportal.info/logs">
  <log:log-event xmlns:log="http://scholarportal.info/logs">
    <log:ip-address *IP Address* /log:ip-address>
    <log:remote-username>/log:remote-username>
    <log:remote-user>
    /log:remote-user>
    <log:date>2010-01-19T00:00:00.401448-05:00</log:date>
    <log:request>
      <log:request-type>GET</log:request-type>
      <log:request-path>/roxy/query-router.sgy/controller-pdf&func=main&uri=/19388160/v0610001/61_thoisacocans.xml</log:request-path>
      <log:request-id>3679806545484395682</log:request-id>
      <log:database-name>ejournals</log:database-name>
      <log:functional-area>downloads</log:functional-area>
      <log:file-format>ft_pdf</log:file-format>
      <log:school>ottawa</log:school>
      <log:article-id>/19388160/v0610001/61_thoisacocans.xml</log:article-id>
      <log:pub-date>2010-03-12</log:pub-date>
      <log:collection-groups>/collection/tandf</log:collection-groups>
      <log:protocol>HTTP/1.1</log:protocol>
    </log:request>
    <log:status>
    </log:status>
    <log:bytes>0</log:bytes>
    <log:referrer>https://journals.scholarportal.info/details/19388160/v0610001/61_thoisacocans.xml#sub=all</log:referrer>
    <log:user-agent>Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/71.0.3578.98 Safari/537.36</log:user-agent>
    <log:cookies>_ga=GA1.2.1753824429.1535895851; lang-prev-page=en; __utmc=20692156.1540283081.1.1.utmc=google[utmccn=(organic)]utmcmd=organic|utctr=(not%20provided);
    __utms=20692156; _gid=GA1.2.322933384.1547887400; __utma=20692156.1753824429.1535895851.1547867817.1547871153.45; __uam=3e5466d-1659a7a0c89-3b8da210-244;
    APCV5_24286472541199f7044c98a6548adobeOrg-1; APCV_24286472541199f7044c98a6548adobeOrg--330454231570PCIDT5X7C17916870PCIDT57C76985603537733268374465630694688758754370CAAPLH-
    15484787045DC1570CAAPB-15484787045DC88hpR:8krgIti06pgu06pSolkAcIndqVPhuWAgd7lxcPhQndjdyS70PCOPTou1-15478792861570CNEX70CAI1570CNEX70Version57C1.1.2;
    _sdscat_0PC_or_cc000=null; _sdscat_utm_source=; _sdscat_utm_medium=; _sdscat_utm_term=; _sdscat_utm_content=; list_usr=y; is_aaaa_usr=y; _gclid=1.1.304278889.1547873912;
    adblock-blocked; s_cc=true; endviewy; set_ppv=95; SessionID=486086470708244e; _gwt=1</log:cookies>
    <log:session-vars>ottawa</log:session-vars>
    <log:referrer-ip *IP Address* /log:referrer-ip>
    </log:log-event>
  </log:log>
```

Processing... processing...

```
<?xml version="1.0" encoding="UTF-8"?>
<journal-data>
  <journal name="aiche journal" publisher="wiley" print_issn="00011541" online_issn=" " total="286" total_unique="261">
    <requests month="jan-2019" start="2019-01-01" end="2019-01-31" type="ft_total">38</requests>
    <requests month="jan-2019" start="2019-01-01" end="2019-01-31" type="ft_uniq">36</requests>
    <requests month="sep-2019" start="2019-09-01" end="2019-09-30" type="ft_total">10</requests>
    <requests month="sep-2019" start="2019-09-01" end="2019-09-30" type="ft_uniq">8</requests>
    <requests month="aug-2019" start="2019-08-01" end="2019-08-31" type="ft_total">11</requests>
    <requests month="aug-2019" start="2019-08-01" end="2019-08-31" type="ft_uniq">11</requests>
    <requests month="jul-2019" start="2019-07-01" end="2019-07-31" type="ft_total">20</requests>
    <requests month="jul-2019" start="2019-07-01" end="2019-07-31" type="ft_uniq">18</requests>
    <requests month="jun-2019" start="2019-06-01" end="2019-06-30" type="ft_total">26</requests>
    <requests month="jun-2019" start="2019-06-01" end="2019-06-30" type="ft_uniq">21</requests>
    <requests month="may-2019" start="2019-05-01" end="2019-05-31" type="ft_total">37</requests>
    <requests month="may-2019" start="2019-05-01" end="2019-05-31" type="ft_uniq">36</requests>
    <requests month="apr-2019" start="2019-04-01" end="2019-04-30" type="ft_total">31</requests>
    <requests month="apr-2019" start="2019-04-01" end="2019-04-30" type="ft_uniq">29</requests>
    <requests month="mar-2019" start="2019-03-01" end="2019-03-31" type="ft_total">37</requests>
    <requests month="mar-2019" start="2019-03-01" end="2019-03-31" type="ft_uniq">36</requests>
    <requests month="feb-2019" start="2019-02-01" end="2019-02-28" type="ft_total">76</requests>
    <requests month="feb-2019" start="2019-02-01" end="2019-02-28" type="ft_uniq">66</requests>
  </journal>
</journal-data>
```

How unique is unique? Also, when are two clicks a double click?

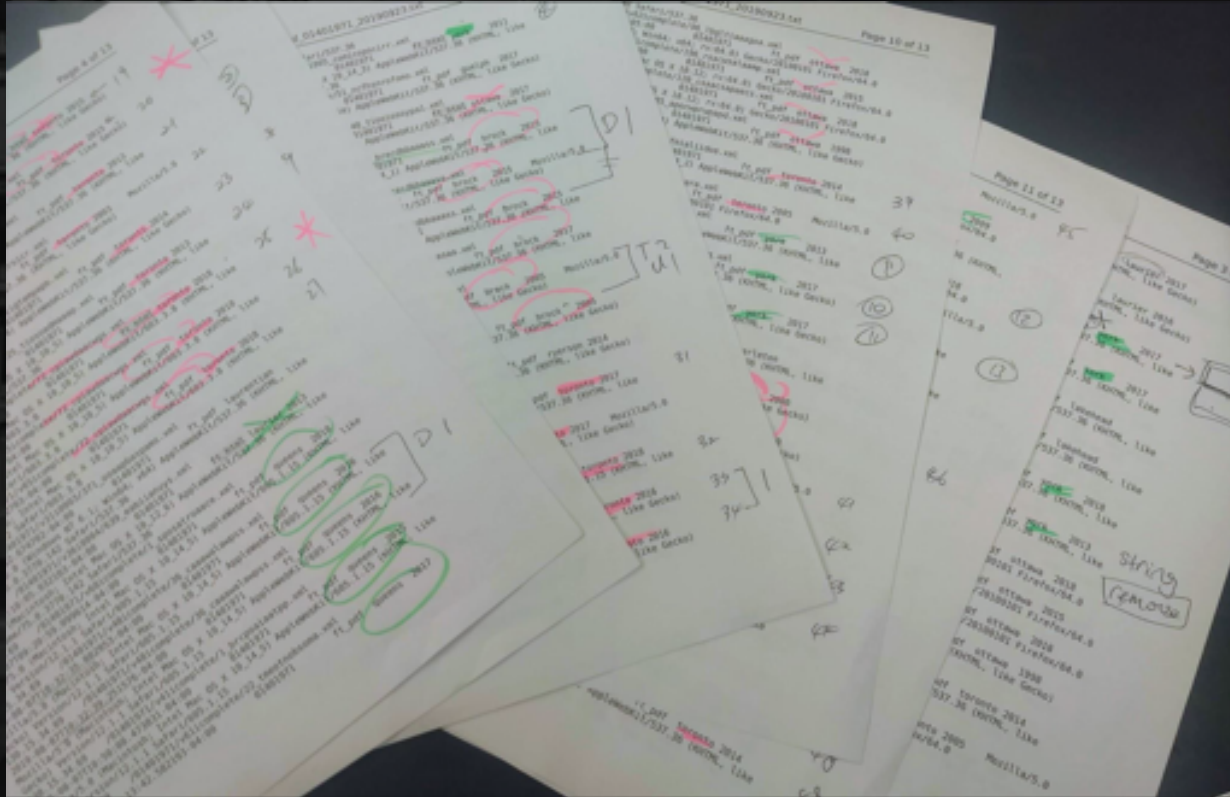
A user session is defined any of the following ways: by a logged session ID + transaction date, by a logged user ID + transaction date + hour of day, by a logged user cookie + transaction date + hour of day, or by a combination of **IP address + user agent + transaction date + hour of day**.

[S]tatistical studies show that the result of using such a surrogate for a session ID results in unique counts are **within 1–2 % of unique counts** generated with actual sessions.

Double-clicks, i.e. two clicks in succession, on a link by the same user within a **30-second period** MUST be counted as one action.

COUNTER Code of Practice Release 5, 7.2 Double Clicks & 7.3 Counting Unique Items

Quality check!



Report output

Online interface & download formats
SUSHI

A	B	C	D	E	F	G	H	I	J	K	L	M	
1	Report_Name	Journal Requests (Excluding OA_Gold)											
2	Report_ID	TR_J1											
3	Release	5											
4	Institution_Name	Sample University											
5	Institution_ID	isni=1234567890											
6	Metric_Types	Total_Item_Requests; Unique_Item_Requests											
7	Report_Filters	Data_Type=Journal; Access_Type=Controlled; Access_Method=Regular											
8	Report_Attributes												
9	Exceptions												
10	Reporting_Period	2017-01-01 to 2017-02-28											
11	Created	25/05/2017											
12	Created_By	Platform X											
13													
14	Title	Publisher	Publisher_ID	Platform	DOI	Proprietary_ID	Print_ISSN	Online_ISSN	URI	Metric_Type	Reporting_Period_Total	Jan-17	Feb-17
15	Journal A	Publisher X	isni=1234123412341234	PlatformX	/12.1.0.1/1111.2.222	pubxjnlA	1111-2222	1111-1223		Total_Item_Requests	5	2	3
16	Journal A	Publisher X	isni=1234123412341234	PlatformX	/12.1.0.1/1111.2.222	pubxjnlA	1111-2222	1111-1223		Unique_Item_Requests	3	2	1
17	Journal B	Publisher X	isni=1234123412341234	PlatformX	/12.1.0.1/1111.2.211	pubxjnlB	1111-2221	1111-1213		Total_Item_Requests	15	8	7
18	Journal B	Publisher X	isni=1234123412341234	PlatformX	/12.1.0.1/1111.2.211	pubxjnlB	1111-2221	1111-1213		Unique_Item_Requests	12	6	6

Validation and audit

- Validation checker tool assesses format
- Auditors test processing & reporting of data
- Registry of Compliance indicates last audit date:

<https://www.projectcounter.org/about/register/>



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You can't always get what you want...

Some items librarians indicated they wanted in COUNTER 5 were cut because of the level of difficulty.

E.g. including zero-use titles and indicating archive/backlist content

...but if you want something, say something!

More on COUNTER 5:

<https://www.projectcounter.org/counter-foundation-classes/>

Contact Project COUNTER to suggest enhancements to the code of practice:

compliance@counterusage.org



Questions?

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